



**“THE EFFECTIVENESS OF TRAINING TOWARDS THE EMPLOYEES
PERFORMANCE: CASE STUDY IN TELEKOM MALAYSIA BERHAD (TM)
HEADQUARTERS”**

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MELAKA**

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DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS (INTERNATIONAL BUSINESS)

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MELAKA

“DECLARATION OF ORIGINAL WORK”

I, MUHAMMAD AIDIL ASHMEER BIN ZAINOL, (I/C Number: 911117-14-6423)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature : _____

Date : _____

LETTER OF SUBMISSION

Date:

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Dear Sir,

SUBMISSION PROJECT PAPER

Attached is the project paper titled “A STUDY ON THE EFFECTIVENESS OF TRAINING TOWARDS THE EMPLOYEES PERFORMANCE: CASE STUDY IN TELEKOM MALAYSIA BERHAD (TM) HEADQUARTERS” to fulfill the requirement as needed by the Faculty of Business Management, University Technology Mara.

Thank you.

Yours sincerely,

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ABSTRACT/ EXECUTIVE SUMMARY

Employees are a blood stream of any business. The accomplishment or disaster of the organization or the firms depends on its employee performance. Hence, top management should play their role and the top management realized the important of investing in training and development for the sake of improving employee performance. This conceptual research are aimed at studying the effect of training on employees performance and to provide suggestions to how firm can improve its employees performance through effective training programs.

In this research, the studies are mainly focusing on the need of the effective training development towards the employee's performance. The research also provides the overview of training effectiveness and how it can contributes in enhancing the employee performance in the organization.

Keywords: employee's performance, training & development, training design, job training, training design, delivery style, training policy.

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