



**THE FACTORS INFLUENCE JOB SATISFACTION AMONG EMPLOYEE AT
HIJRAH WATER SDN.BHD.**

MUHAMAD SYAFIQ HAMZI BIN MOHAMAD

2011449596

**BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOURS (INTERNATIONAL BUSINESS)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA**

JULY 2014

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS

(INTERNATIONAL BUSINESS)

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA

“DECLARATION OF ORIGINAL WORK”

I, **MUHAMAD SYAFIQ HAMZI BIN MOHAMAD**, I/C NUMBER: **910315 – 04 – 5047**

Hereby, declared that:

This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or other degrees.

This project paper is result of my independent work and investigation, except where otherwise stated. All verbatim extract have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

SIGNATURE:

DATE: 04 JULY 2014

LETTER OF SUBMISSION

04 July 2014

The Head of Program

The Bachelor of Business Administration (Hons) International Business

Faculty Of Business Management

University Teknologi Mara

Kampus Bandaraya Melaka

110 Off Jalan Hang Tuah

75300 Melaka

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper title “THE FACTORS INFLUENCE JOB SATISFACTION AMONG EMPLOYEE AT HIJRAH WATER SDN. BHD” to fulfill the requirement as needed by the Faculty of Business Management, University Teknologi Mara

Thank you

Your sincerely,

Muhamad Syafiq Hamzi Bin Mohamad

2011449596

Bachelor of Business Administration (Hons) International Business

ABSTRACT

In order to gain competitive advantage that enable the organization different from their competitor, the organization must also have their own talented and valued employee that will bring benefits to the company. The organization must recruit the talented employees in order to achieve the competitive advantage. However, the talented employees are not exactly loves their job or task given. As for Hijrah Water Sdn Bhd, the researcher attracted to identify what are the determinants that make the employees satisfied with their job in that organization. Even though the organization is a medium organization, but the employees are loyal to the organization. The first research objective is to identify the relationship between working condition and the job satisfaction. Second objectives are to identify the relationship between leadership and the job satisfaction of the employee. Third objectives are to identify the relationship between pay/salary and job satisfaction of the employee. The last objective is to identify most influence factor in job satisfaction. The total respondents are 40 respondents which are the population of respondent is the similar number with sampling. The data were collected through distribution of questionnaire survey and interpreted into readable and informative data through Reliability Analysis, Descriptive Analysis and Pearson's Correlation. The findings supported all four (4) objectives which mean there is no relationship between all three (3) independent variables which are working condition, leadership and pay/salary with the dependent variable, job satisfaction gaining for Hijrah Water Sdn Bhd.

Keyword – Employees' job satisfaction, working condition, leadership, pay/salary

TABLE OF CONTENT

TITLE PAGE

DECLARATION OF ORIGINAL WORK	i
LETTER OF TRANSMITTAL	ii
ACKNOWLEDGEMENT	iii
ABSTRACT	iv
TABLE OF CONTENT	v
LIST OF FIGURES	viii
LIST OF TABLE	viii

CHAPTER 1 : INTRODUCTION

Background of Company	1
Problem Statement	5
Research Objectives	7
Research Question	7
Research Hypothesis	7
Significance of Study	9
Scope of Study	10
Limitations	10