



**A STUDY ON ERGONOMIC ISSUES
TOWARD EMPLOYEES' PERFORMANCE
IN MASKARGO SDN. BHD.**

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NOVEMBER 2009

DECLARATION OF ORIGINAL WORK



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I, Mohd Fikry Bin Aminuddin, (I/C No: 860608-05-5115)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: _____

LETTER OF SUBMISSION

November, 2009

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Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “**A STUDY ON ERGONOMIC ISSUES TOWARDS EMPLOYEES’ PERFORMANCE IN MASKARGO SDN. BHD.**” to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank You

Yours sincerely,

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ABSTRACT

This study is focus on the ergonomic issues at MASkargo Sdn. Bhd. which has potential to affect employees' performance. The main objective of this project paper is identify the main factor that contributes to ergonomic issues towards employees' performance in MASkargo Sdn. Bhd.. The research is focusing on employees at MASkargo Sdn. Bhd., which is consisting of 40 respondents excluded employees who work in warehouse. The theoretical framework of this study consists of dependent variable and independent variables. The dependent variable is employees' performance while the independent variables are tasks, physical environment, workspace, and organization and procedure. Data collected and evidences are being processed by using Statistical Package for Social Science (SPSS) program. The analysis includes the reliability, frequency distribution, descriptive analysis, and correlation.

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