



**THE EFFECTS OF STRESS TOWARD EMPLOYEE
PERFORMANCE IN UK TRADE DEPARTMENT, SCOPE
INTERNATIONAL (M) SDN BHD**

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APRIL 2010

DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”

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Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

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LETTER OF SUBMISSION

April, 2010

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Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled **“The Effects of Stress Toward Employees’ Performance In UK Trade Department, Scope International (M) Sdn. Bhd”** to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank You

Yours sincerely,

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ABSTRACT

This study is focus on the stress issues at Scope International (M) Sdn. Bhd. which has potential to affect employees' performance. The main objective of this project paper is identifying the main factor that contributes to stress issues towards employees' performance in Scope International (M) Sdn. Bhd. The research is focusing on employees at Scope International (M) Sdn. Bhd., which is consisting of 40 respondents from UK Trade Department only. The theoretical framework of this study consists of dependent variable and independent variables. The dependent variable is employees' performance while the independent variables are work tasks, working environment, and organization rules and procedure. Data collected and evidences are being processed by using Statistical Package for Social Science (SPSS) program. The analysis includes the reliability, frequency distribution, descriptive analysis, and correlation.

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