

A STUDY OF THE LEVEL OF JOB SATISFACTION AMONG THE EMPLOYEES OF MALAYSIAN MOSAICS BERHAD, PETALING JAYA

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1 May 2011

Dear Madam,

SUBMISSION OF PROJECT PAPER (IBM 662)

Here with I enclosed my project paper entitled "A STUDY OF THE LEVEL OF JOB SATISFACTION AMONG THE EMPLOYEES OF MALAYSIAN MOSAICS BERHAD, PETALING JAYA" to fulfill the requirement as needed by the Bachelor of Administration (Hons) International Business to be awarded by Universiti Teknologi MARA.

I hope this project paper will meet the subject requirement and anticipation of the faculty.

Thank you,

Yours faithfully,

MOHAMAD FAUZAN BIN ABAS 2009600642

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION (HONOURS) INTERNATIONAL BUSINESS FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA "DECLARATION OF ORIGINAL WORK"

I, <u>Monamad Fauzan Bin Abas,</u> (I/C Number: <u>880626-06-5219</u>)
Hereby, declare that:
This work has not previously been accepted in substance for any degree, locally or
overseas, and is not being concurrently submitted for this degree or any other degrees.

This project-paper is the result of my independent work and investigation, except where otherwise stated.

All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:	Date	
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ABSTRACT

The main purpose of this study is to explore the relationships among satisfaction with supervisor, compensation, co-workers and company management to job satisfaction. Based upon the research findings, suggestions and also recommendations would be offered. This study is accomplished with the process of literature analysis and questionnaires that have been distributed to 50 respondents that worked in Malaysian Mosaics Berhad.

Based on the literature analysis from data of first hand and second hand, it helps to offer fundamental and theoretical guidelines for this research to be conducted and conclude Descriptive Research has been adopted for this research, primary data and secondary data are used in finding the data in doing the research. Apart from that, questionnaire that consist of 16 questions were distributed to the respondent while adopting the convenience sampling in getting the respondents.

The relevant steps are used for investigation on the current level of job satisfaction among the employees of Malaysian Mosaics Berhad. Finally, the author will use SPSS to analyze data in order to answer the research objective that have been established as it will analyse the data and help give in depth answer on the research objective. Lastly, the research is concluded with the relevant answer in order to improve the level of job satisfaction level of the employees of job satisfaction.

ACKNOWLEDGEMENT

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Chapter 2 Literature Review

Overview

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