



A STUDY ON IMPACT OF TRAINING EFFECTIVENESS TOWARDS ON  
EMPLOYEE'S ATTITUDES IN SYARIKAT PERUMAHAN NEGARA  
BERHAD (SPNB)

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JANUARY 2014

## DECLARATION OF ORIGINAL WORK



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### “DECLARATION OF ORIGINAL WORK”

I, Amira Binti Daud, (I/C Number: 900606-04-5136)  
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- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of any independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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Date: 6<sup>th</sup> Jan 2014

## LETTER OF SUBMISSION

6<sup>th</sup> January 2014

The Head of Program  
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Dear Madam,

### **SUBMISSION OF PROJECT PAPER**

Attached is the project paper **title “A STUDY ON IMPACT OF TRAINING EFFECTIVENESS TOWARDS ON EMPLOYEE’S ATTITUDES IN SYARIKAT PERUMAHAN NEGARA BERHAD (SPNB)”** to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

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## ABSTRACT

This research is to study on impact of training effectiveness towards on employee's attitudes in Syarikat Perumahan Negara Berhad (SPNB) at Kuala Lumpur. This studies aim on employee attitudes where motivation, job satisfaction and employee effectiveness had been influenced by training. Training effectiveness important in order to increase the employees performance. Motivation, job satisfaction and employee performance will be discussed to see if it had been effect by training. In this research, it includes 90 respondent from age 20 above with different department, designation and working length. Data was collected through questionnaire that had been distribute to the respondent in SPNB. Result of the present research shows that there was significant correlation relationship between training effectiveness and employee attitudes (motivation, job satisfaction, and employee performance). This study also used regression analysis to identify which of the employees attitudes that had most been influence by training effectiveness in SPNB. This study is beneficial to others company also to increase their performance by training effectiveness. Recommendation for the future also have been discussed.

Keywords : *Training effectiveness, motivation, job satisfaction, employee performance.*