



A STUDY ON FACTORS INFLUENCING EMPLOYEES SATISFACTION

**ALY UNAJIEHA BINTI MOHD TAMAMI
2010797827**

**BACHELOR OF BUSINESS ADMINISTRATION (HONS)
HUMAN RESOURCE MANAGEMENT
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
BANDARAYA MELAKA**

JANUARY 2014

A STUDY ON FACTORS INFLUENCING EMPLOYEES SATISFACTION

**ALY UNAJIEHA BINTI MOHD TAMAMI
2010797827**

**Submitted in Partial Fulfilment of the
Requirement for the
Bachelor of Business Administration with Honours (Human Resource)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
BANDARAYA MELAKA**

10 JANUARY 2014

DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS
(HUMAN RESOURCE)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
“DECLARATION OF ORIGINAL WORK”**

I, Aly unajieha Binti Mohd Tamami (891206-10-5134)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: 10th January 2014

10th January 2014

The Head of Program
Bachelor of Business Administration (Hons) Human Resource Management
Faculty of Business Management
Universiti Teknologi Mara
Kampus Bandaraya Melaka
110 Off Jalan Hang Tuah
75300 Melaka

Dear sir/madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled: "**A STUDY ON FACTORS INFLUENCING EMPLOYEES SATISFACTION**" to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi Mara (UiTM).

Thank you.

Yours sincerely,

ALY UNAJIEHA BINTI MOHD TAMAMI
2010797827
Bachelor of Business Administration
(Hons.) Human Resource Management

ABSTRACT

Employee job satisfaction can become problem if the organization become more focused on production and revenues, rather than their own employees who work and help the organization become more productivity. It is hard to determine their employee job satisfaction because every employee has different perception when they work in the organization. If the employee feels that the organization not fulfil their needs as an employee in that organization, they feel dissatisfaction and feels they are not part of the company. In this situation, the employee may have intention to leave the company. The purpose on this study is to examine the relationship between superiors, work environment and workload .The data has been collected from employees at New Hoong Fatt Company by distributing survey to 80 employees that being selected randomly. This study also discussed some recommendations to solve this problem.