



**THE EFFECTS OF MISUSE PERSONAL DEVICES IN
WORKPLACE TOWARDS EMPLOYEE PRODUCTIVITY:
A STUDY ON NATIONAL UNIVERSITY OF MALAYSIA
(UKM)**

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**BACHELOR OF BUSINESS ADMINISTRATION (HONS)
HUMAN RESOURCE MANAGEMENT
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
KAMPUS BANDARAYA MELAKA**

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APPLIED RESEARCH PROJECT

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Submitted in Partial Fulfillment of the Requirement for the
BACHELOR OF BUSINESS ADMINISTRATION (HONS)

HUMAN RESOURCE MANAGEMENT

FACULTY OF BUSINESS MANAGEMENT

UiTM KAMPUS BANDARAYA MELAKA

(2014)

DECLARATION OF ORIGINAL WORK



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(HONS) HUMAN RESOURCE MANAGEMENT
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“DECLARATION OF ORIGINAL WORK”

I, ABDUL HAKIM BIN AB RAZAK, (I/C Number: 920930075693) Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:

Date:

DECLARATION OF ORIGINAL WORK

**CLEARANCE FOR SUBMISSION OF THE RESEARCH REPORT BY THE
SUPERVISOR**

Name of Supervisor : Madam Ummi Kalsum binti Hassian

Title of Research Report : The Effects of Misuse Personal Devices in Workplace
Towards Employee Productivity: A Study On National
University Of Malaysia (Ukm)

Name of student : ABDUL HAKIM BIN AB RAZAK

Matrix Number : 2011800242

I have reviewed the final and complete research report and approve the submission of the
Report evaluation.

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(MADAM UMMI KALSUM BINTI HASSIAN)

SUPERVISOR

CHAPTER 1: BACKGROUND OF STUDY

1.0 Introduction

In this topic researcher will be discussing on the background of the study, problem statement, research objective, research question, theoretical framework, hypothesis, scope of study, significant of study, limitation of study and definition of term. This research is focused on the effects of misuse personal devices in National University Malaysia (UKM) Bangi.

In the background of the study, it will focus on dependent and independent variables. In this research, the dependent variable is UKM Bangi employee productivity. While distraction by personal devices and electronic harassment is the independent variables for this research. Problem is defined as an issue occurs that are need to be investigated. For the problem statement, researcher focus about the problem occur in most office that affect the level of employee's productivity.

After further study, researcher able to develop a theoretical framework, from that the hypothesis is gain and help to show the relationship between the variables. From this research, the research questions are being determined that show relationships to the theoretical framework. Then, researcher also discuss the research objectives. It is important because it was review the relationship between the research question and research objective.

Based on all topics that researcher has discuss in chapter one, researcher able to identify effects of using personal devices in workplace towards the productivity of UKM employees. It also gives additional information needed to both parties either for the management and the employee.