



**‘FACTORS INFLUENCING EMPLOYEES’ MOTIVATION IN IMPLEMENTING 5S
SYSTEM AT GUOCERA SDN BHD KLUANG’**

SITI HAWA BINTI ZULKARNAIN

2016328893

**BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOURS (HUMAN RESOURCE MANAGEMENT)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA MELAKA
KAMPUS BANDARAYA MELAKA**

JANUARY 2019

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**Submitted in Partial Fulfilment of the Requirement
For the Bachelor of Business Administration with Honours
(Human Resource Management)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
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DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”**

I, Siti Hawa binti Zulkarnain, (I/C Number: 961129-10-6352)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation. Except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:

Date:

Siti Hawa binti Zulkarnain

LETTER OF SUBMISSION

January, 2019

Helmy Fadlisham bin Abu Hasan

Practical Advisor

Faculty of Business Management

Universiti Teknologi Mara Melaka

110, Off Jalan Hang Tuah,

75300, Melaka.

Dear Sir,

SUBMISSION OF PROJECT PAPER

Enclosed here is the project paper entitled “Factors Influencing Employees’ Motivation in Implementing 5S System at Guocera Sdn Bhd Kluang” to fulfil the requirement as needed by the Faculty of Business management, Universiti Teknologi MARA (UiTM).

Thank you.

Your sincerely,

Siti Hawa binti Zulkarnain

2016328893

BBA (Hons) Human Resource Management

ABSTRACT

The function of 5S system in organization can help to increase the productivity and support quality activities within the organization. Therefore, this research aimed to investigate the factors that influencing employees' motivation in implementing 5s System at Guocera Sdn Bhd Kluang. Specifically, the objective of this research is to determine whether a significant relationship exists between four factors which is organizational culture, top management support, employee involvement and training with employees' motivation in implementing 5S system. The quantitative method was used to collect data and Guocera Sdn Bhd Kluang was chosen as the sample for this research by applying convenient sampling procedure. A total of 108 survey questionnaires was distributed to all employees in administration and common department at Guocera Sdn Bhd. Furthermore, the researcher used Statistical Package for Social Science (SPSS) version 20 to get a result of findings and analysis of research. The finding indicated that all the variables, organizational culture, top management support, employee involvement and training had a significant relationship with employees' motivation in implementing 5S system. The research concluded with a discussion and recommendation for future research.