



THE RELATIONSHIP BETWEEN WORK ENVIRONMENT
ON JOB SATISFACTION AT TERREAL MALAYSIA
SDN BHD

NURUL A'ISYAH BINTI AYOB

2016728149

BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOURS (HUMAN RESOURCE)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
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JANUARY 2019

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Submitted in Partial Fulfilment of the Requirement for the
Bachelor of Business Administration with Honours
(Human Resource)

FACULTY OF BUSINESS MANAGEMENT
UNIVERSITY TECHNOLOGY MARA
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DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”

I, Nurul A'isyah Binti Ayob, (I/C Number: 960709-01-6930)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degree.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts has been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:

Date:

Nurul A'isyah Binti Ayob

LETTER OF SUBMISSION

Madam Norraeffa Binti Md Taib
Lecturer of UiTM Malacca City Campus
Faculty of Business Management
Universiti Teknologi MARA
110, Off Jalan Hang Tuah
75300 Melaka.

Dear Madam Norraeffa Binti Md Taib,

SUBMISSION OF PROJECT PAPER (HRM 672)

Enclosed here is the project paper entitled “**The Relationship between Work Environment on Job Satisfaction at Terreal Malaysia Sdn Bhd**” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA (UiTM).

Thank you.

Yours sincerely,

Nurul A’isyah Binti Ayob

2016728149

ABSTRACT

Work environment become one of the most important factors that affect employee job satisfaction. The work environment can implicate the social relation at workplace and also maintain the relationship between the employees and employer. A happy and satisfied employees is the biggest asset of any organization. Moreover, high productivity of organization is depend on the level of employees' satisfaction and work environment become the most important factor which influence the employees job satisfaction. Hence, the purpose of this research is to identify the relationship between work environment on job satisfaction at Terreal Malaysia Sdn Bhd, Kluang, Johor.

This research is quantitative research which had used the questionnaire as the instrument for collection of data. In this research, a total of 136 respondents which was derived from the total population of 210 elements. Sample selection was based on probability sampling method. This research adapted by using Statistical Package for the Social Science (SPSS) Version 22 Software. By using SPSS, numerous test were used such as reliability analysis, frequency distribution, descriptive analysis, Pearson correlation analysis and multiple regression. In conclusion, the results indicated that work environment which include relationship with co-worker and work-life balance are related to job satisfaction while safety and motivation are not related to job satisfaction.

KEYWORDS: *Work Environment, Safety, Relationship with Co-worker, Work-life Balance, Motivation, Job Satisfaction*