



**FACTORS THAT INFLUENCE JOB SATISFACTION
AMONG EMPLOYEES**

ALIA SUAIDA BINTI MOHAMAD

2015104235

**BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOURS (HUMAN RESOURCE MANAGEMENT)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA MELAKA**

KAMPUS BANDARAYA

JANUARY 2019

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**Submitted in Partial Fulfilment of the
Requirement for the
Bachelor of Business Administration with Honours
(Human Resource Management)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARAMELAKA
KAMPUS BANDARAYA**

JANUARY 2019

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION

WITH HONOURS (HUMAN RESOURCE MANAGEMENT)

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITY TEKNOLOGI MARA

“DECLARATION OF ORIGINAL WORK”

I, Alia Suaida binti Mohamad, (I/C Number:960119105984)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotations marks and sources of my information have been specifically acknowledgement.

Signature:

A handwritten signature in black ink, appearing to be 'al' with a long, flowing tail.

Date: 3 January 2019

LETTER OF TRANSMITTAL

December 2018

Nur Hidayah Binti Zaini

Bachelor of Business Administration (Hons) Human Resource Management

Faculty of Business Management

Universiti Teknologi MARA (UiTM)

Kampus Bandaraya Melaka

Off Jalan Hang Tuah

75300 Melaka

Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper title “Factors That Influence Job Satisfaction Among Employees” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA (UiTM).

Thank you.

Sincerely,



(ALIA SUAIDA BINTI MOHAMAD)

ABSTRACT

The purpose of conducting this study is to determine the factor that can influence job satisfaction. The dependent variable for this study is job satisfaction and the independent variable for this study is working hours, job security & safety, relationship with co-worker and top management. This study is aim to determine whether there is a relationship between job satisfaction and all the independent variable. The focus on this study is on the employee who is currently working at senheng warehouse in shah alam. A total of 70 questionnaires has been distributed to the employee and the researcher has collected back the questionnaires completely. The data that has been collected will be analyze by spss software used to test whether there is a relationship between dependent variable (job satisfaction) and independent variable (working hours, job security & safety, relationship with co-worker and top management). As conclusion, only two independent variables which the hypothesis were supported and have a relationship with job satisfaction. Both two variables are working hours and top management. On the last chapter, there will be providing with findings, discussion, recommendation and conclusion