

**FACTORS AFFECTING COOPERATIVES' PERFORMANCE IN  
RELATION TO STRATEGIC PLANNING, HUMAN CAPITAL AND  
MEMBERS' PARTICIPATION**



**RESEARCH MANAGEMENT INSTITUTE (RMI)  
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2013

**MAHAZRIL 'AINI HJ YAACOB  
HAFIZAH HAMMAD AHMAD KHAN  
ZURAINI HJ YAACOB**

**MAY 2012**

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**BORANG LAPORAN AKHIR  
GERAN PENYELIDIKAN DANA KCM**

<b>BAHAGIAN A : MAKLUMAT PEMOHON</b>			
Nama Pemohon	MAHAZRIL 'AINI BT HJ YAACOB		
Alamat Pusat Tanggung Jawab (PTJ)	UNIVERSITI TEKNOLOGI MARA, KAMPUS SG PETANI, 08400, MERBOK, KEDAH.		
No Fail Penaja		No. Fail RMI	
Kod Projek Bendahari			
Tajuk Projek:	FACTORS AFFECTING COOPERATIVES' PERFORMANCE IN RELATION TO STRATEGIC PLANNING, HUMAN CAPITAL AND MEMBERS' PARTICIPATION		

<b>BAHAGIAN B : MAKLUMAT PROJEK PENYELIDIKAN</b>	
Tarikh Mula Projek	1 June 2011
Tarikh Tamat Projek	30 May 2012
% Prestasi Projek ( <i>milestone</i> )	100% Completed
Jum. Peruntukan diluluskan (RM)	5,000
Jum. Belanja (RM)	1,828.35
Baki Peruntukan (RM)	3,171.65
% Perbelanjaan Peruntukan	36.57%

<b>BAHAGIAN C : PRESTASI PROJEK</b>		
<b>HASIL PENYELIDIKAN</b>		
Jumlah Penerbitan	Penerbitan Berindeks	Penerbitan tidak Berindeks
		1
Kertas Kerja Berimpak Tinggi	Factors Affecting Cooperatives' Performance In Relation To Strategic Planning and Members' Participation: International Congress on Interdisciplinary Business and Social Sciences, Published by Elsevier Ltd. (2012) – Pending publication	
Lain-Lain (Sila Nyatakan)	Kertas kerja akan dibentangkan di International Congress on Interdisciplinary Business and Social Sciences, Jakarta Indonesia pada 2 Dec 2012 dan juga di TESSHI 2012, Langkawi Kedah.	

**PEMBANGUNAN SUMBER MANUSIA**

SUMBER MANUSIA	Jumlah		Lain-lain (Sila Nyatakan):
	Masih Belajar	Tamat	
Pelajar PhD			N/A
Pelajar Masters			
Pelajar Diploma dan Ijazah			
Pegawai Penyelidik Sementara			
Penolong Penyelidik Sementara			
<b>Jumlah Keseluruhan</b>			

**BAHAGIAN D : AKTIVITI PENYELIDIKAN SAMPINGAN YANG MENYUMBANG KEPADA PEMBANGUNAN KEMAHIRAN INSANIAH**

<b>Antarabangsa</b>		
Aktiviti	Tarikh (Bulan, Tahun)	Penganjur
(e.g : Kursus / Seminar / Simposium / Konferens / Bengkel / Kerja Lapangan (Site Visit))	- 2-3 Dec 2012 (Dec, 2012)	JIBES School of Informatics Management and Computing, Jakarta, Indonesia
	-14-15 Nov 2012 (Nov, 2012)	UiTM Kedah, Malaysia
<b>Kebangsaan</b>		
Aktiviti	Tarikh (Bulan, Tahun)	Penganjur
(e.g : Kursus / Seminar / Simposium / Konferens / Bengkel / Kerja Lapangan (Site Visit))	-	-

**BAHAGIAN E : MASALAH / KEKANGAN SEKIRANYA ADA**

Semasa kajian dijalankan, terdapat kesukaran untuk proses permohonan pembayaran semula perbelanjaan yang telah dilakukan. Memandangkan tiada peruntukan dibenarkan untuk pembelian aset seperti komputer riba, ianya sedikit sebanyak menganggu kelancaran proses penyelidikan.

**BAHAGIAN F : CADANGAN PENAMBAHBAIKAN**

Diharap pihak RMI dan pihak yang bertanggungjawab dapat menyelesaikan kesukaran yang dihadapi supaya dapat dipertingkatkan lagi mutu kerja penyelidikan dikalangan penyelidik.

**BAHAGIAN G : ABSTRAK PENYELIDIKAN – Tidak Melebihi 200 patah perkataan**

The cooperative society plays significant roles towards the economic development in Malaysia. It was first established in 1922 to protect the welfare of rural people and has expanded its establishment until today. With the aims to help its members, it is said that cooperative needs to accelerate its performance. However, there are issues regarding its weaknesses, especially in the management, financial and members' participation. Result shows that human capital plays a vital role in influencing the cooperatives performance while strategic planning and members' participation turns out to be insignificant. Result suggests that even though the cooperatives do not have a proper short term and long term planning, it would not affect their performances. This might be due to the nature of the board members who are at the age of 46 and above whereby these groups of people prefer to use traditional method in their management. Therefore, their active participation does not significantly influence the cooperatives performance. The findings conclude that the cooperatives should enhance its human capital development by developing a good training and education programmes as well as a good promotion scheme so as to boost up its performance towards realizing the National Cooperative Policy 2011-2020.

Tandatangan Ketua Projek :



Tarikh : 25 May 2012

**BAHAGIAN G : PENGESAHAN PENOLONG NAIB CANSELOR (PENYELIDIKAN) /  
KETUA PENYELIDIKAN (S&T) / KETUA PENYELIDIKAN (SSP)**

Tandatangan/ Cop:

Tarikh: