

**A STUDY OF THE EMPLOYEE
JOB SATISFACTION IN RESPECT OF MERGING
CASE OF BANK BUMIPUTRA COMMERCE BERHAD**

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LETTER OF TRANSMITTAL

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Dear Sir

SUBMISSION OF PROJECT PAPER

I hereby would like to submit my Project Paper entitled "A study of Job Satisfaction Among the Employee in Respect of Merging".

The purpose of this research is to identify the satisfaction of the employee in respect of merging case in Bank Bumiputra Commerce. This study focuses on leadership approaches, impact on merging and the actual idea on the job satisfactions' condition. Based on research findings, conclusion and recommendations had been discussed for organization's further action.

It is hoped that this thesis will meet the requirements of the school.

Yours sincerely,

(Khairulnakiah bte Sham)

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ABSTRACT**A STUDY OF JOB SATISFACTION AMONG THE EMPLOYEES IN RESPECT OF
MERGING CULTURE****BY****KHAIRULNAKIAH SHAM****OCTOBER 2002****Advisor, En. Noor Azam bin Abd. Aziz**

Recently, job satisfaction among the employees becomes the most crucial subject in implementing the organizations progress. Due to that, this research is carried out on the job satisfaction among the employees in respect of merging case in Bank Bumiputra Commerce. The objectives of the study are (1) to find out employee's job satisfaction on leadership approach on organizational culture in BCB (2) to identify the factors considered on the actual idea and condition of the employee in respect of merging. This project paper consists of five chapters, which brings its own exploration of the topic being investigated. Chapter one is a comprehensive discussion about the company and background of the study. Chapter two is the literature review where the topic and related matters are explain in the progressive of research term. Chapter three is the research methodology and design. It is the explanation of the methods used in the research to gather the related information, which related to the study, the sampling technique, survey instruments and method used to analyze the data. Chapter four contains the findings of the study. The findings of the study also discussed with regards to the problem statements and objective of the study. Chapter five contains the conclusions and recommendations derived from the research. Appendixes and bibliography attached are relevant references and list of books used for references of the study.