



**HEALTHY WORKING ENVIROMENT WILL  
AFFECT THE PERFORMANCE OF EMPLOYEE  
AT TM BERHAD**

**IBRAHIM HELMI BIN ABDULLAH  
2004609936**

**BACHELOR OF BUSINESS ADMINISTRATION  
(HONS) MARKETING  
UNIVERSITI TEKNOLOGI MARA  
KAMPUS MELAKA**

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DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION  
(HONS) MARKETING  
FACULTY BUSINESS MANAGEMENT  
UNIVERSITI TEKNOLOGI MARA  
MELAKA

"DECLARATION OF ORIGINAL WORK"

I, Ibrahim Helmi Bin Abdullah, (I/C: 850923-71-5065)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## LETTER OF SUBMISSION

May 2007

Koordinator Program  
Bachelor of Business Administration (Hons) Marketing  
Faculty of Business Management  
Universiti Teknologi MARA  
58000 Alor Gajah  
MELAKA

Dear Sir,

### **SUBMISSION OF PROJECT PAPER**

Attached is the project paper titled **“THE HEALTHY WORKING ENVIRONMENT WILL EFFECT THE PERFORMANCE OF EMPLOYEES AT TM BERHAD”** to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank You

Yours sincerely,

IBRAHIM HELMI BIN ABDULLAH  
2004609936  
Bachelor of Business Administration (Hons) Marketing

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## **ABSTRACT**

Healthy working environment is very important to many organizations. A good working environment may propose a good result from the workers towards their working performance. This project paper is to evaluate working environment facilitate by The Telekom Malaysia. The objective of this research is to identify the factors facilitate by The Telekom Malaysia to their workers in order to create a healthy working environment to increase their workers' motivation and performance to achieve company goals.

In getting relevant data, 100 questionnaires were distributed to the selected workers in each department. The respondents were chosen randomly in every department. Data collected were analyzed by using Statistical Package for Social Science (SPSS) program. The analysis includes the frequency, and cross-tabulation. Several limitations were faced in completing in this study. The sampling size is small compared to actual populations of Telekom Malaysia workers throughout Malaysia. Therefore, to obtain the correct sample size may required more time and effort which is beyond the researcher's capabilities and time frame given. Thus, recommendations are included in this project paper in order to help Telekom Malaysia to increase the effectiveness of healthy working environment in order to achieve company goals.