

**THE RELATIONSHIP BETWEEN PHYSICAL ENVIRONMENT COMFORT
AND QUALITY OF WORK LIFE AMONG SUPPORTING STAFF AT
PANGKALAN TENTERA UDARA DIRAJA MALAYSIA SUBANG,
SELANGOR DARUL EHSAN**

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ABSTRACT

The purpose of this study is to examine the relationship between physical environment comfort and quality of work life among supporting staff at Pangkalan Tentera Udara Diraja Malaysia Subang, Selangor darul Ehsan. The objective of this study is to examine the relationship between physical environments comforts with quality of work life and To determine which of the three physical environment factors namely air conditioning, lighting and noise, has the most influence on quality of work life among supporting at Pangkalan Tentera Udara Diraja Malaysia Subang, Selangor Darul Ehsan. 70 questionnaires were distributed among the supporting staff to achieve the objectives of this study. The questionnaires were distributed to the respondent among workers in three departments at Pangkalan Tentera Udara Diraja Malaysia Subang, Selangor Darul Ehsan. The data collected were analysed by using SPSS program. The findings in this study show about three independent variable which are air-conditioning, noise and lighting. There also dependent variable which is quality of work life. Lighting were the most influence towards quality of work life among supporting staff at Pangkalan Tentera Udara Diraja Malaysia Subang, Selangor Darul Ehsan. The result found that all variables are reliable and have significant relationship between air-conditioning, noise, and lighting with quality of work life.

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CHAPTER 1

INTRODUCTION

Background of the Study

The main purpose of this study is to identify the relationship between physical environment comfort and quality of work life. An office is a place where professional duties and administrative work are carried out in the organization building. It can be described as the physical environments that surrounding the office in which employees work repeatedly affects their productivity and job satisfaction. According to Awan and Tahir (2015), working environment is the environment where the people working together in achieving their organization objectives. Besides, it is very crucial in creating a positive office environment and everybody within the office needs to play their roles to make sure that their working environment is conducive and safe place to get their job done smoothly. Under to the study before, they have to create a working environment where the employees enjoy what they feel is like they have a purpose, have pride in what they do and can reach their potential (Ganesh, Mohapatra, and Nagarajan, 2016).

In the context of an office environment, the performance and productivity will be improved by providing an optimum physical environment which can directly stimulate creativity in employees. As cited by Oneworkplace (1999) and Monteirp (2012) in Samani (2010) stated that there is evidence that a comfortable place can make the people work better. The physical environment comfort in a workplace is claimed to be crucial as it will encourage a healthy and harmonious work environment, more productive and has low absenteeism rate among employees