



FACTORS THAT CONTRIBUTE IN EMPLOYEE'S CONFIDENCE TOWARDS
INCENTIVES SAFETY PERFORMANCE AMONG PETRONAS EMPLOYEES

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UNIVERSITI TEKNOLOGI MARA
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Submitted in Partial Fulfillment to the
Requirement for the
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FACULTY OF BUSINESS MANAGEMENT
UNIVERSITY TECHNOLOGY MARA
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DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”

I, NURSYAFIQAH BINTI TAZALI, 950819-04-5506

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:

Date:

LETTER OF TRANSMITTAL

Dr. Ahmad Fahdly Bin Arham

Lecturer of UiTM Bandaraya Melaka

Faculty Business and Management

Mara University of Technology

Universiti Teknologi Mara

110, Off Jalan Hang Tuah

75300 Melaka.

Dear Dr. Ahmad Fahdly Bin Arham,

SUBMISSION OF PROJECT PAPER (IBM672)

Enclosed here is the project paper entitled “Factors That Contribute in Employee’s Confidence towards Incentives Safety Performance among PETRONAS Employees” to fulfill the requirement as needed by the Faculty of Business and Management, Universiti Teknologi MARA (UiTM).

Thank you.

Yours Sincerely,

NURSYAFIQAH BINTI TAZALI

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CHAPTER 1

AN OVERVIEW OF THE STUDY

1.0 INTRODUCTION

This chapter is intended to provide an overview of the overall study. In this first part of introduction section, an outline of the background and purpose of the study are stated to provide a clear direction of this research. Second, a brief background of the study is presented. Third, a discussion of problem statement of why these research is conducted. Thus, is followed by research question and research objectives, scope of the study, significance of study, limitations of study and this chapter ends with definition of terms.

1.1 BACKGROUND OF THE STUDY

Hesketh & Griffin (2003) stated, the work environment calls for assured tasks to be achieved, while the person brings capabilities such skills and abilities to endure on these tasks. In trade the individual has needs to be met and requires greater compensation and working conditions. Therefore, employees' health and safety ought to additionally turn out to be more critical worries due to the developing awareness that other factors within the workplace pose risks for workers (Danna & Griffin, 1999).

In Malaysia, Occupational safety and health (OSH) gives running surroundings which is conducive to employees. Reasonable precautionary steps are taken in an effort to make certain that employees are prevented from injury or health dangers due to work activities being done. The Department of OHS is the only authorities' organization chargeable for administrating, managing and imposing rules referring to OSH inside the country, with the imaginative and prescient of creating all occupations safe and healthy at the same time as improving the first-class of working lifestyles (OSHA, 1994).