THE CONTRIBUTION OF PRODUCT STRATEGY TOWARDS READERS' ACCEPTANCE OF THE NEW STRAITS TIMES

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Submitted in Partial Fulfillment of the Requirements for the Bachelor of Business Administration (Hons) Marketing

FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA MELAKA

2007

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION (HONS) MARKETING FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA MELAKA

"DECLARATION OF ORIGINAL WORK"

I, Muhamad Azhar Parid Bin Azmi, (I/C Number: 850421-08-5075)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim have been distinguished by quotation marks and sources of my information have been specifically acknowledged

Signature:

Date: 11/05/2007

LETTER OF SUBMISSION

May 2007

The Head of Program Bachelor of Business Administration (Hons) Marketing Faculty of Business Management Universiti Teknologi MARA 78000 Alor Gajah Melaka

Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper entitled "THE CONTRIBUTION OF PRODUCT STRATEGY TOWARDS READERS' ACCEPTANCE OF THE NEW STRAITS TIMES" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you

Yours sincerely

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ABSTRACT

The purpose of this research is to study the contribution of product strategy towards readers' acceptance of the New Straits Times. The New Straits Times has a lower readership among NTSP group newspaper. So to increase the readership of the newspaper, product strategy will be the main factors in the contributing toward readers' acceptance of the newspaper. This study also wants to analyze the relationships between design and consumer acceptance, to identify the relationships between quality and consumer acceptance and to understand the relationships between price and consumer acceptance, the significance relationship between quality and consumer acceptance, the significance relationship between quality and consumer acceptance, and significance relationship between price and consumer acceptance, and significance relationship between price and consumer acceptance, and significance relationship between price and consumer acceptance.

The survey is conducted at area Bangsar, Damansara, and Klang Lama. The sample size for this study is 50 customers who are also have experience in using the New Straits Times. Data obtained using two methods that are primary and secondary data. Respondents are required to answer the questionnaires that include the statements regarding factors influencing acceptance toward the New Straits Times. Once the necessary data has been collected, the data will be analyzed and summarized in a readable and easily interpretable form. The Statistical Package for the Social Science (SPSS) version 15.0 has been used to summarize the data. The results are in the form of reliability testing, frequency and correlation.

Based on this research, the findings showed that there are significance relationships between design and quality towards consumer acceptance. For the meantime, there is

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also a significance relationship between price and consumer acceptance. The researcher is also able to give some recommendations and suggestion on the best product strategy towards consumer acceptance after the analysis, findings and interpretation.