

**A STUDY ON THE RELATIONSHIP BETWEEN THE LEARNING PROCESS
WITH JOB SATISFACTION IN ORIGIN TECHNOLOGY (OTSB)**



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Sir,

Re: SUBMITTED OF THE RESEARCH PAPER

For the above matter, here I submitted my research paper title " a study on the relationship between the learning process with job satisfaction in Origin Technology".

2. With submitted of my research paper it would fulfill my course requirements as a student of Bachelor of Business Administration (HNS) (Marketing) for December 1999 till October 2001.

3. Lastly, a lot of thank to you in helping me to complete this research paper. And I hope this research will become references in the future for the further research.

Thank You

Sincerely,

Hasnul Zuhairi

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ABSTRACT

Process of learning is a process, which is the act, or process of acquiring knowledge or skills. They have four type of learning that the company can adopted or implanted in their company operations which is, the intuitive approach, the incidental approach, retrospective approach and the prospective approach.

Concept of learning process is to create skills, acquiring and transferring knowledge. With learning process, it might help the company employee to have a better and productivity worker in order improve the company operations.

Employee satisfaction refers to the individual feeling about something that they have done before. And based on the theorist it's very associated with other positive organizational outcomes. Four items in measured the employee satisfaction is payment, promotion opportunities, relations with other employees and job assignments.

From the results, majority of the employee in this company very dissatisfied with the company operation. Even the learning process, is not given impact or influences the employee satisfaction in this company. Maybe it's caused by other factors such as personal feeling and achievements.

In term of learning process, neither the employee nor the employer implements the process in their daily operations. All of them realize the important of learning process. In order to improved the process, the employer have to reorganize back their company structure and operations. In improving the employee satisfaction the employer need to added more incentive and more concern on the employee welfare. As results, they have no relationship between the learning process with job satisfaction due to other elements, which not included in this research.