PROBLEMS AND PROSPECTS OF TIMESHARE INDUSTRY IN MALAYSIA

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iv

TAI	BLE OF CONTENT	PAGE
ACKNOWLEDGEMENT LIST OF TABLES LIST OF FIGURES		iv
		v
		vi
ABS	STRACT	vii
CHA	APTERS	
1.	INTRODUCTION	
	1.1 Background of Timeshare	1
	1.1.1 History of Timeshare	1
	1.1.2 Timeshare Concept	2
	1.1.3 Types of Timeshare Scheme	2
	1.1.4 The Original Timeshare Scheme	3
	1.1.5 Timeshare Benefit	4
	1.2 Background of Study	6
	1.2.1 Purpose of Study	7
	1.3 Problem Statement	7
	1.4 Research Question	8
	1.5 Research Objectives	8
	1.6 Theoretical Framework	8
	1.7 Scope of Study	9
	1.8 Significance of Study	9
	1.9 Limitation of Study	10
	1.9.1 Time Frame	10
	1.9.2 Respondents	10
	1.10 Definition of Terms	11

2.	LITERATURE REVIEW	
	2.1 What is Timeshare?	13
	2.1.1 Definition of Timeshare	13
	2.1.2 Types of Timeshare Ownership	17
	2.2 Leisure Holidays Berhad	
	2.2.1 The Uniqueness of Leisure Holidays	30
	2.2.2 The Features of Leisure Holidays Club	32
	2.2.3 The Features that the Members Received	34
	2.2.4 The Benefit for Members	34
	2.2.5 The Fees	35
	2.2.6 Leisure Holidays' Resorts	35
	2.2.7 The Rules and Regulations by Leisure Holidays Berhad	37
	2.3 Timeshare Industry in Malaysia	40
	2.3.1 The Local Timeshare Growth	41
	2.3.2 Important Provisions	43
	2.4 Marketing Management	46
	2.4.1 Definition of Marketing	47
	2.4.2 Marketing Mix	50
3.	RESEARCH METHODOLOGY	
	3.1 Sources of Data	55
	3.1.1 Secondary Data	55
	3.1.2 Primary Data	56
	3.2 Questionnaire Design	58
	3.2.1 Multiple Choice Questions	58
	3.2.2 Dichotomous Scale	58
	3.2.3 Scaling	58
	3.2.4 Open-Ended Question	59
	3.3 Questionnaire Section	59

ABSTRACT

Timeshare industry has been growing among the development country. In Malaysia, it was first introduced in 1980's during recession. Previously, there are ten timeshare operators have involved in the industry, but two companies were bankrupt. Therefore, only eight companies were left actively operates in the industry.

However, it is quite tough for the companies to survive in the timeshare industry. They have to face problems from the macro environment factors and handle the situation strongly to reach their future prospects. For that reason, this paper develops to identify the problems and prospects of timeshare industry in Malaysia. The framework integrates three categories of factors influencing on the problems and prospects of the industry: Products or services, price, and promotion.

The model was tested with survey sample. The findings of the study indicate that the problems are actually come from the marketing mix factors.