LOGISTICS COST DETERMINANTS AT CTRM AERO COMPOSITES SDN BHD

MOHD AZLAN BIN AHMAD

Submitted in Partial Fulfillment of the Requirement for the Bachelor of Business Administration (Hons) International Business

FACULTY OF BUSINESS MANAGEMENT UITM, MELAKA

2007

ACKNOWLEDGEMENTS

Alhamdulillah, first of all I would like to thank ALLAH SWT which has given me the health, strength, ideas and opportunity to fulfill my project paper. Next, I would like to extent my deepest gratitude for the support provided during the completion of the paper, in particular to my first advisor, Mr. Mohamed Saladin Bin Abdul Rasool and my second advisor, Madam Nooraza Binti Tukiran for their supervision, advices, and invaluable comments in the preparation of this study. I also would like to acknowledge CTRM Aero Composites Sdn. Bhd. Melaka for allowing me to complete my practical training program. My appreciation goes to all the staff of CTRM Aero Composites Sdn. Bhd. Melaka especially my supervisor who gave me access, cooperation and understanding in relation to the complete for the study. I also wish to thank all my friends especially Norhidayah Binti Nordin and Rawaida Binti Karni who were always there when I needed them the most. I really treasure your honest opinions and encouragement that have put me through the good and bad times. Besides that, my best regards and thanks to everyone who had contributed in the making of this research whether directly or indirectly. Last but not least, I would like to express my deepest gratitude to my beloved parents: Mr. Ahmad Bin Hashim and , as well as my family members for their untiring support, assistance and encouragement.

		Table of Content	
			Page
ACKNOWLEDGEMENT			iv
LIST OF TABLES			V
LIST	LIST OF FIGURES		
ABSTRACT		vii	
CHA	PTERS		
1.	INTRODUCTION		
	1.1	Introduction	1
	1.2	9	1
	1.3	Company Background	5
	1.4	Problem Statement	6
	1.5		8
	1.6	Research Objectives	9
	1.7		9
	1.8		9
	1.9	TOTAL TOTAL OF SALESTAN STATE STATE STATE	10
		Definition of Terms	11
	1.11	Conclusion	11
2.	LITERATURE REVIEW		
	2.1	Introduction	12
	2.2	The Factors Affecting Logistics Costs	15
	2.3	Conclusion	22
3.	RESEARCH METHODOLOGY		
	3.1	Introduction	23
	3.2	Resign Design	23
	3.3	The Data Collection	24
	3.4	Data Analysis and Interpretation	26
	3.5	Theoretical Framework	27
	3.6	Conclusion	29
4.	ANALYSIS AND INTERPRETATION OF DATA		
	4.1	Introduction	30
	4.2	Trend Analysis	30
	4.3	Regression Analysis	32
	4.4	Conclusion	37
5	CONCLUSION AND RECOMMENDATION		
	5.1		39
	5.2	Recommendation for CTRM Aero Composites Sdn. Bhd.	40

ABSTRACT

In year 2006 Composites Technology Research Malaysia Aero Composites Sdn Bhd exhibited 20% of the company expenditure comes from logistics. Among the problems faced by the company this study was conducted to examine the logistics costs influenced at Composites Technology Research Malaysia Aero Composites Sdn Bhd. The objective of this study was to identify the major factors that affect logistical costs of Composites Technology Research Malaysia Aero Composites Sdn. Bhd. To meet the objectives, researcher used two methods that is trend analysis and regression analysis. For trend analysis, the researcher wanted to figure out the fluctuation to the logistics costs. In addition for the major factors that affected the logistics costs, researcher used regression analysis in order to understand which factors that influence logistics costs more.

This study found out the trend shows that logistics costs at CTRM AC Sdn Bhd do have a variability which consists of the increased and declined of the slope. In other hand, by using regression analysis it showed the variables significantly towards the logistics costs. Among the eleven variables only four were significant which were the Gross Domestic Product for Malaysia, the United States and the United Kingdoms and the Exchange Rate for the United Kingdoms.

CHAPTER ONE INTRODUCTION

1.1 Introduction

This chapter serves as a general outlook of the research. It will provide information such as the background of the study, company background, problem statement, research questions, research objectives, scope and coverage, significance of study, limitations of study and definition of terms.

1.2 Background of Study

Logistics became a topic for discussion in the Business World in the 1960's and 1970's and rose to prominence in the 1980's. It was truly in the 1990's; however, that Logistics began to garner the appreciation it deserved. In the twenty-first century and beyond, the creation of a sleek, flexible, and effective supply and value chain will no less than define the success or failure of organizations and perhaps even entire business types (CLM, 1998).

The scope and role of logistics have changed dramatically in recent years. Logistics has traditionally played a supportive role to functional areas such as marketing and production, and its scope was limited to transportation and warehousing. More recently, logistics has become more prominent and is recognized as a critical factor of competitive advantage (Garland Chow, Trevor D. Heaver, Lennart E. Henriksson, 1994). The growing importance of logistics arises from companies going global to access new markets, realize greater production efficiencies, and tap technological competencies beyond their own