

APPLICANT PERCEPTION ON E-RECRUITMENT CONTENT AND USABILITY IN MALAYSIA A STUDY CASE AMONG UNDERGRADUATE STUDENT AT UITM KAMPUS BANDARAYA MELAKA

MUHAMMAD AIMULLAH BIN MOHD MANSOR
NAZURAH BINTI NASIR
NOOR SHAKINA BINTI ZAKARIYA
NORFAZILAH BINTI KAMIS
2010241254
2010607934
2010607934

BACHELOR OF OFFICE SYSTEM AND MANAGEMENT (HONS)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA

ACKNOWLEDGEMENT

Alhamdulillah, praise to Allah S.W.T. for blessing on us. We are grateful to Allah

S.W.T. for everything that had been given to us. Thanks to Allah S.W.T. for giving

us strength, energy, skills and acknowledgment to facing the challenge till the end.

Besides that, we also would like to thanks to our helpful advisor, Mr. Sulaiman bin

Mahzan for his invaluable guidance, encouragement and concern throughout the

preparation of this study. Not to forget we would like to said thank you to Miss Muna

Kameelah who teach us in this subject. Without their assistance and guidance, we

believe this study would not been accomplished.

Last but not least, our heartiest thank you goes to Staff of Academic Affair of UiTM

Malacca City Campus for their help to give us valuable information. Then, thanks to

those who assisted on this study especially our family, friends as well as for those

who are involved directly or indirectly for their support and cooperation to complete

this study. We are truly and will always indebted and grateful for their helps.

Thank you very much.

Muhammad Aimullah Bin Mohd Mansor

Nazurah Binti Nasir

Noor Shakina Binti Zakariya

Norfazilah Binti Kamis

Bachelor in Office System Management (Hons)

Faculty of Business Management

University Teknologi Mara, Kampus Bandaraya Melaka

ABSTRACT

Due to emergence of using internet as a medium to recruit new applicant, e-recruitment today has become the most effective medium applied by any organization in this world today as their recruitment tool. This practice already proves as competitive advantages to those organization use e-recruitment as their practice. This purpose of this research is to measure the applicant perception toward e-recruitment based on perceived efficiency, user friendliness, fairness perception, information provision and internet selection image. Around 254 questionnaire was distributed to the undergraduate student that selected by a program that available at Universiti Teknologi Mara Kampus Bandaraya Melaka. Overall the research finding shows that the relationship between the element of application perception undergraduate student toward content and usability of e-recruitment become more attractive.

TABLE OF CONTENTS

	Page
LIST OF TABLES	1
LIST OF FIGURES	ii
LIST OF ABBREVIATIONS	iii
CHAPTER 1	
INTRODUCTION	
Background of Study	1
Statement of Problem	2
Research Objectives	6
Research Questions	6
Significance of Study	7
Limitations of Study	7
Definition of Terms	8
CHAPTER 2	
LITERATURE REVIEW	
E-recruitment Content	
E-recruitment Usability	
Perceived Efficiency	13
User Friendliness	
Fairness Perception	
Information Provision.	
Internet Selection Image	18
Conceptual Framework	20
Hypothesis	21
CHAPTER 3	
METHODOLOGY	
Research Design	
Sampling Frame	
Population	23
Sampling Technique	
Sample Size	
Unit Analysis	25
Data Collection Procedure	
Instrument	
Plan Data Analysis.	28
CHAPTER 4 FINDINGS	
Introduction.	30 31
Reliability Analysis	31
Descriptive of Respondent	
Summary Statistic E-recruitment Content	
Summary Statistic Perceived Efficiency	
Summary Statistic User Friendliness	42
Seminary Similario Coor Elfolidillico	74

Summary Statistic Information Provision.	46
Summary Statistic Fairness Perception	50
Summary Statistic Internet Selection Image.	52
Correlation Coefficient (Hypothesis)	58
Multiple Regressions.	67
CHAPTER 3	
CONCLUSION AND RECOMMENDATIONS	
Introduction	75
Summary of Findings	75
Conclusion	78
Recommendations	78
REFERENCES	84
APPENDICES	
A Cover Letter	
B Questionnaires	
C Data Analysis	
D Table of Sample Size	