

**CENTRE OF STUDIES FOR BUILDING SURVEYING
FACULTY OF ARCHITECTURE, PLANNING AND
SURVEYING
UNIVERSITI TEKNOLOGI MARA**

**STUDENTS PERCEPTIONS TOWARDS MAINTENANCE
MANAGEMENT AND STUDENTS PERFORMANCE IN
BOARDING SCHOOL**

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“I hereby declare that this academic project is the result of my own research except for the quotation and summary which have been acknowledged”

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ABSTRACT

Good maintenance management ensures the building will be functioning in good condition and required standard. For maintenance management in boarding school, the maintenance management are crucial since the users of building are mostly students. Students in boarding school spend most of their time inside the school compound. The quality of the facilities in the schools can affect the student's performance in academic. This research is conducted to identify the student's perception towards maintenance management and students performance in boarding school. To achieve the objectives in this research, researcher are able to produce three objectives which are to investigate maintenance management practice in boarding school, to identify the common problems in boarding school facilities and to investigate students perception towards facilities management and its relation towards students performance. Questionnaires were distributed to the students and interview session was conducted with the school principals or the vice principals in the boarding schools which have knowledge regarding the maintenance management in boarding school. The results from the data analysis shows that maintenance management in the boarding schools can effects the students performance based from the students perceptions.

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CHAPTER 1

INTRODUCTION

1.1 BACKGROUND OF STUDY

Education is the process to achieve knowledge and to apply it in life. Education can create individuals, group and community which are able to endure challenges. It creates a path for every person to achieve self confidence for a better life. In this case, schools are built not only for a place to give knowledge but also to cultivate good values, maintaining societal rules, and promotes positive thinking equal with the progress and growth of our country. Schools should provide an environment that is suitable to produce changes required on students. Therefore, hostels are build to provide facilities for students which live nearby or far away in remote area. Particularly for students who come from low and medium income families.

According to Hussein (1993), there are three types of boarding school, which are hostels at daily school, central hostels for several school and fully residential schools. Hostels at daily school are only for the students of the school and only small numbers of students live in the hostel. Central hostels are for the common needs for several schools. Whereas all students in fully residential school live in the hostel.

In order for the boarding school to perform in good condition, building maintenance management for boarding school needs to be well planned and continuously as it will ensure good performance of the facilities, buildings, services and surroundings. Hence, it will save the maintenance cost for the school. Maintenance is not only important for the safety of building, but also important for the overall aesthetics of a building. Building maintenance management is crucial where it needs variety of skills, technical knowledge and experience in site.