

**CENTRE OF STUDIES FOR BUILDING SURVEYING
FACULTY OF ARCHITECTURE, PLANNING AND SURVEYING
UNIVERSITI TEKNOLOGI MARA**

MANAGEMENT OF PARKING SPACE IN UiTM SHAH ALAM

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**“I hereby declare that this academic project is the result of my own research
except for the quotation and summary which have been acknowledged”**

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ABSTRACT

The management of parking space is important in all areas. It covers aspects such as administrative, planning, strategies, facilities, work frame, maintenance and satisfaction of end-users. There are general purpose and definition of management of parking space. The aim of facilities management is to support and improve the system of parking in terms of maximizing the usage of the facilities, smoothest the flow of the system, the safety, the space, and without impairing environmental qualities. Departments that are involved in the management of parking space in campus are different compared to other areas. In this research, MARA University of Technology (UiTM) Shah Alam was chosen as a case study. This institution is chosen because UiTM Shah Alam has a management system that is managed by its own unit. The objective of this research is to identify the problems and effectiveness of parking space management in UiTM Shah Alam. In addition, the objective is also to evaluate the satisfaction level of the user on management of parking space. The method carried out was through questionnaires and analysis. Then, after the analysis of all the data and information, recommendations are given on the problems stated. In generally, the facilities management for management of parking space is essential for planning, controlling, and to prevent problems such as insufficient parking space. Monitoring from time to time and introducing new technologies used is essential to ensure the effectiveness of quality facilities management.

CHAPTER 1**INTRODUCTION****1.1 STUDY BACKGROUND**

Parking space management is an approach by sustaining an operational environment and providing support services to meet the strategic and planning of an organization. The scope of facilities management covers a wide area, it is not only to a certain organization or the nature of work. In this inquiry, it focuses on the parking space management system by rectifying the implementation of the facilities management approach for the management of parking space in UiTM, Shah Alam.

Essentially, any construction planning should read part about space for parking space. People call for proper car parks to be provided to them. If the parking area is not in proper development, then the project can be seen as a loser.

Cars that enter the UiTM Shah Alam campus in a day are approximately 12,000 units. This issue needs to give attention by all parties, and us to work closely to solve this issue as soon as possible.

(Source from auxiliary police, UiTM Shah Alam).