

UNIVERSITI TEKNOLOGI MARA
FACULTY OF ADMINISTRATIVE SCIENCE AND POLICY STUDIES



**STRESS AND JOB PERFORMANCE AMONG EMPLOYEES IN
SYARIKAT AIR MELAKA BERHAD (SAMB)**

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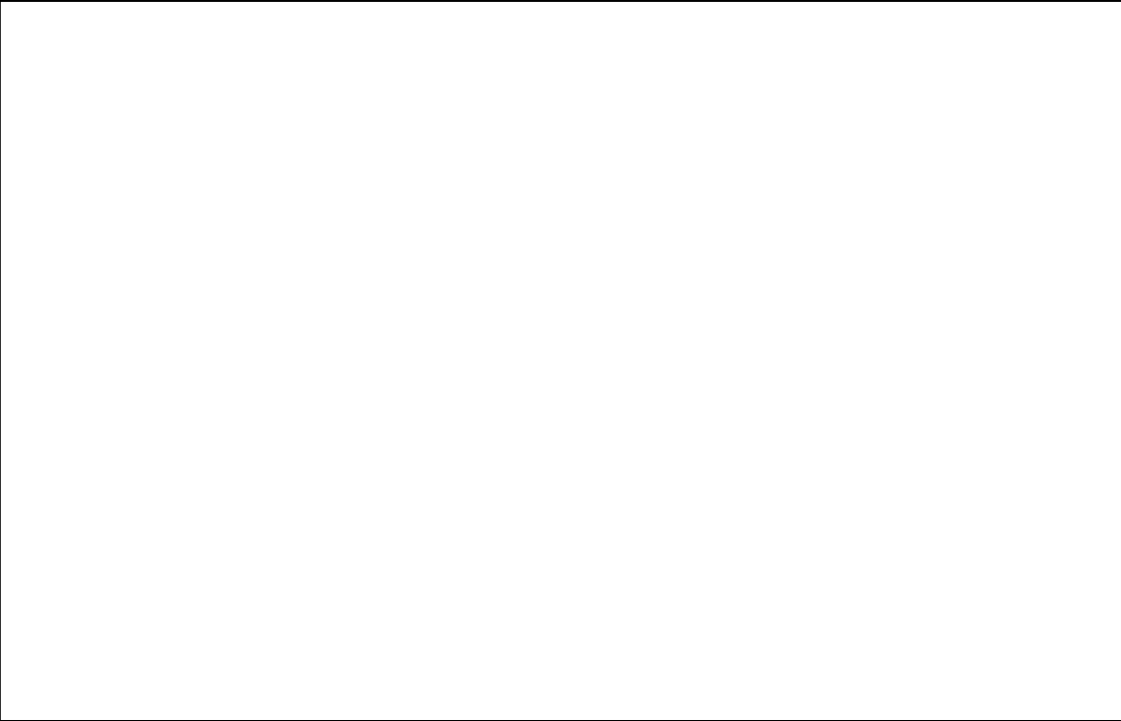
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Name of supervisor

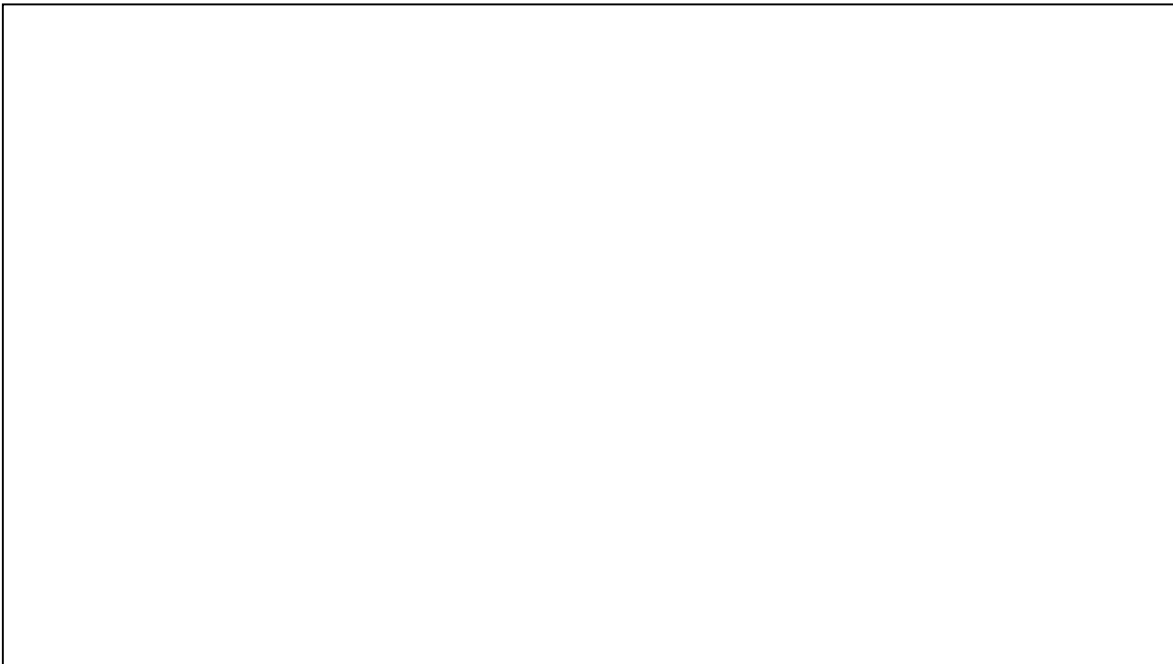
Madam Nurliyana Binti Mohd Shazali

SEPTEMBER 2013 – JANUARY 2014

Supervisor's Comments

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Moderator's Comments

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**CLEARANCE FOR SUBMISSION OF THE RESEARCH PROPOSAL BY THE
SUPERVISOR**

Name of supervisor : Madam Nurliyana Binti Mohd Shazali

Title of Research Report : Stress and Job Performance among Employees in Syarikat
Air Melaka Berhad (SAMB)

Name of Student I : Yuzaila Binti Suliman

Name of Student II : Nurshatirah Anujma binti Zulkifli

I have reviewed the final and complete research proposal and approve the submission
of this report for evaluation.

(Signature)

Date:

THE DECLARATION

Declaration

We hereby declare that the work contained in this research proposal is original and our own except those duly identified and recognised. If we are later found to have committed plagiarism or acts of academic dishonesty, action can be taken in accordance with UiTM's rules and academic regulations.

Signed:

Name: YUZAILA BINTI SULIMAN

Name: NURSHATIRAH ANUJMA BINTI ZULKIFLI

ABSTRACT

This study is focus on the factor of stress at Syarikat Air Melaka Berhad (SAMB), which has potential to affect support level employees' job performance. The main objective of this research is to identifying the main factor that contributes to stress towards employees' job performance in Syarikat Air Melaka Berhad (SAMB). The research is focusing on support level employees at Syarikat Air Melaka Berhad (SAMB), which the respondents in this study consist of 99 respondents from support level employees of Syarikat Air Melaka Berhad, they were from Production Department, Operation and Consumers Department, Planning Department, Financial Department, Corporate Department and also Human Resource Department. The sampling method used is stratified sampling by disproportionate through providing questionnaire to the respondents. The theoretical framework of this study consists of dependent variable and independent variables. The dependent variable is job performance while the independent variables are workload, personal and family problem and working environment. Data collected and evidence are being processes by using Statistical Package for Social Science (SPSS) program. The analysis includes the reliability analysis, descriptive analysis, normality analysis, correlation, and regression analysis.