

UNIVERSITI TEKNOLOGI MARA
FACULTY OF ADMINISTRATIVE SCIENCE AND POLICY
STUDIES



A STUDY ON FACTORS THAT CONTRIBUTE TO THE
LEVEL OF JOB SATISFACTION AMONG OIL AND GAS
EMPLOYEES AT DUYONG PLATFORM, KERTEH,
TERENGGANU

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CLEARANCE FOR SUBMISSION OF THE RESEARCH PROPOSAL BY THE SUPERVISOR

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Title of Research Report : A Study Of The Factors Contributes Towards The Level Of Job Satisfaction Among Oil And Gas Employees At Duyong Platform, Kerteh, Terengganu.

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I have reviewed the final and complete research proposal and approve the submission of this report for evaluation.

Remarks:

(En Muhamad Fuad Bin Abdul Karim)

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COMMENTS

Supervisor's Comments

Moderator's Comments

DECLARATION

We hereby declare that the work contained in this research proposal is our own except those which have been duly identified and acknowledged. If we are later found to have committed plagiarism or other forms of academic dishonesty, action can be taken against us under the Academic Regulations of UiTM.

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CHAPTER 1

INTRODUCTION OF THE STUDY

1.1 Introduction

Employers in all sectors required a good performance by their employees to ensure the services offered by them are accomplished accordingly. In organization there must be more than one department as to handle and monitor each of employee's performance. To ensure they follow the best practice, good communication skills and knowledge management would contribute to the job satisfaction and it would generate the employees loyal to the organization. There are many factors that could contribute to the job satisfaction of the employees such as good management, best practice of working environment, good rewards as well as from the individual perspective also play main role to achieve the satisfaction on their working life.

In this research is concentrating on the study on factors contributing to level of job satisfaction among the oil and gas employees at Duyong Platform, Kerteh Terengganu. The oil and gas industry is identified to be one of the key drivers of the growth of the Malaysian economy. Oil and gas are considered among the world's most important resources. The oil and gas industry plays a critical role in driving the global economy. Petroleum itself is used for numerous products, in addition to serving as the world's primary fuel source. The processes and systems involved in producing and distributing oil and gas are highly complex, capital-intensive and require state-of-the-art technology.