

**UNIVERSITI TEKNOLOGI MARA**  
**FAKULTI SAINS PENTADBIRAN DAN PENGAJIAN POLISI**



**A STUDY ON THE FACTORS THAT INFLUENCE JOB  
PERFORMANCE AMONG POLICE OFFICER AT IBU PEJABAT  
KONTINJEN BUKIT BERUANG, MELAKA.**

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**JULY 2013**

**CLEARANCE FOR SUBMISSION OF THE RESEARCH PROPOSAL BY THE SUPERVISOR**

Name of Supervisor: CIK NURUL NADIA BINTI ABU HASSAN

Title of Research Report: A Study On The Factors That Influence Job Performance Among Polis Officer At Ibu Pejabat Polis Kontinjen Bukit Beruang, Melaka.

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I have reviewed the final and complete research proposal and approve the submission of this report for evaluation.

Remarks:

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Date:

## THE DECLARATION

### Declaration

We hereby declare that the work contained in this research proposal is original and our own except those duly identified and recognized. If we are later found to have committed plagiarism or acts of academic dishonesty, action can be taken in accordance with UiTM's rules and academic regulations.

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Thank you very much.

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## ABSTRACT

In this study, the researchers are focus on the factors that influence job performance at Ibu Pejabat P0lis Kontinjen Bukit Beruang. The purpose of the study is to examine whether there is any relationship between predictors and job performance among police officer at Ibu Pejabat Polis Kontinjen Bukit Beruang and to identify which factors of MARS Model Theory influence most towards job performance at Ibu Pejabat Polis Kontinjen Bukit Beruang. This research emphasize on the purpose of conducting by examining how several factors lead to the job performance among civil servant. In this research it also focuses on the four predictors such as motivation, ability, role perceptions, and situational factors. For this study, the researches use the stratified sampling and from 689 populations the sampling is 250 respondents. In this research the respondent it's from seven departments which is administration, traffic, narcotic, special branch, criminals, logistic and commercial. In this study several methods used like reliability test, normality test, the Pearson Correlation and also multiple regression analysis. The findings shows that higher numbers of respondents answered the questionnaire were males. Based on the research, all the predictors have a positive relationship and can influence the job performance among the police officer. Based on the multiple regressions, it shows that ability is the most factor influenced the job performance among police officer and the lowest factors is situational factors that influence the job performance among police officer at Ibu Pejabat Polis Kontinjen Bukit Beruang.