



**Faculty of Administrative Science & Policy Studies
Universiti Teknologi MARA**

ADS 555 APPLIED RESEARCH

**A STUDY ON TEAM DETERMINANT FACTORS THAT AFFECTING
PRODUCTIVITY**

A CASE STUDY AT TENAGA NASIONAL BERHAD, BANDAR MELAKA

Name of Students

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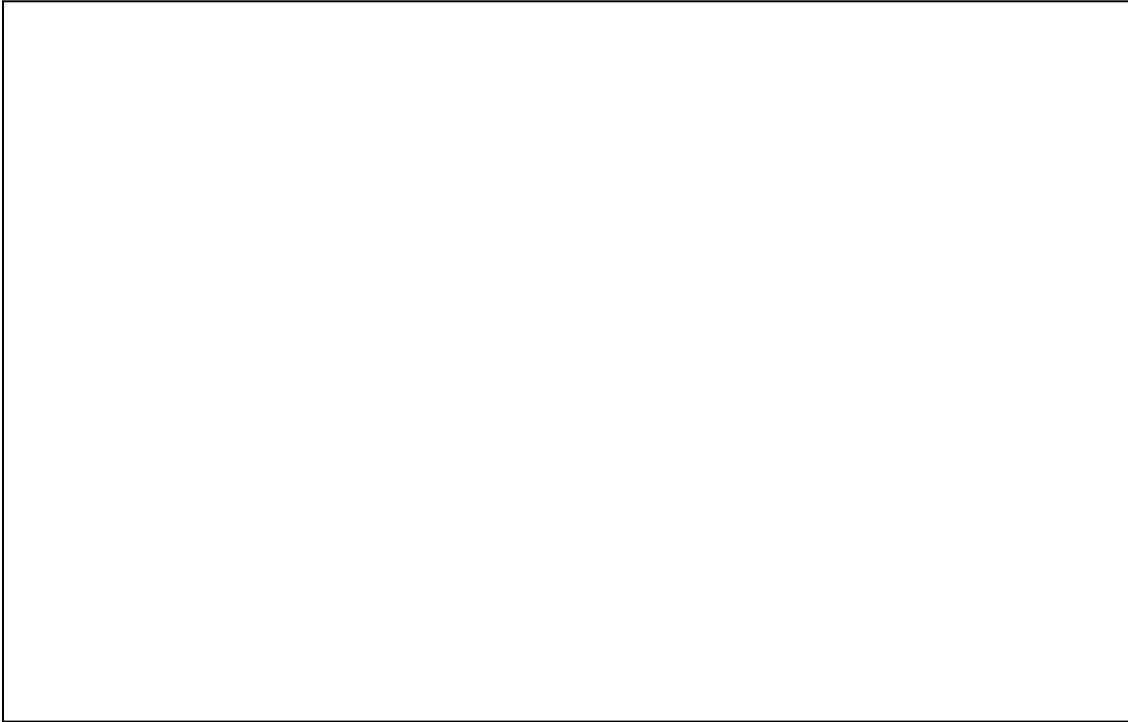
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Name of co-supervisor

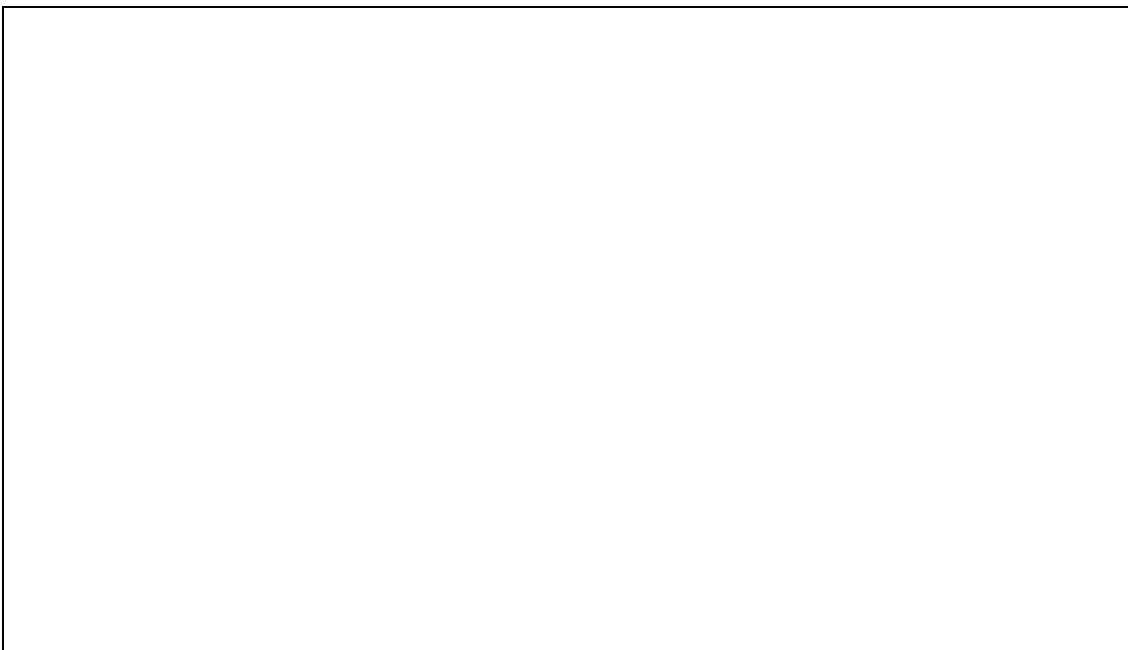
Dr. Nasreen Miza Hilmy binti Nasrijal

Semester July 2013-January 2014

Supervisor's Comments

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Moderator's Comments

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CLEARANCE FOR SUBMISSION OF THE RESEARCH BY THE SUPERVISOR

[Mohammad Bastyan bin Mahmud]

I have reviewed the final and complete research and approve the submission of this report for evaluation.

(Signature)

Date:

Acknowledgement

Firstly, we were thankful to Allah S.W.T, the most gracious and the most merciful, because of His blessing and mercy and for giving us healthy physical and mental to finish our research. Under the guidance of our advisor, Mohammad Bastyan bin Mahmud, who is so generous in lending his hand and knowledge for assisting us and also his commitment in progress to accomplish this research. Thanks a lot for all kindness you have shown Sir.

We also want to express our appreciation to all lecturers in Faculty of Administrative Science & Policy Studies who always give us support and helps either direct or indirectly during the implementation of this final research and during our two years study in UiTM.

Last but not least, we would like to convey our special gratitude to our beloved family who give us strength to keep up with the study and encourage us in the process of succeeding this project paper. Also thanks to other individuals who have involved either directly or indirectly in this final research.

Thank you very much.

Muhammad Izwan bin Izham & Muhamad Faris bin Sohaimi

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ABSTRACT

This research is about team determinant factors affecting productivity at TNB Bandar Melaka. The objectives of this research are to determine the relationship between teamwork, team trust, esprit de corps and productivity. About 132 respondents were selected as sample size of this research. Convenience sampling technique was used when selected the 132 respondents at TNB Bandar Melaka. The respondents were required to answer questionnaires that consists of 40 questions include 5 demographic section. The researcher use Descriptive statistic, Cronbach's Alpha and Spearman rank Order Correlation to analyze the data gathered using Statistical Package for Social Science (SPSS) Version 20.0. The result indicates that there are positive correlations between team determinant factor and productivity.