



**UNIVERSITI TEKNOLOGI MARA
FACULTY OF ADMINISTRATIVE SCIENCE AND POLICY STUDIES**

**“A STUDY ON THE FACTORS THAT LEAD TO JOB STRESS
AMONG NURSES AT MALACCA GENERAL HOSPITAL”**

NAME OF STUDENTS

ARIFF HANAFI BIN OMAR

2010390559

MOHAMMAD NOOR IZWAN BIN HUSSIN

2010952477

NAME OF SUPERVISOR

MR SUHAIMI BIN ABD SAMAD

SEMESTER 6

SEPT 2013-JAN 2014

LETTER OF TRANSMITTAL

Ariff Hanafi Bin Omar
Bachelor of Administrative Science (Hons.)
Faculty of Administrative Science and Policy Studies
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Mohammad Noor Izwan Bin Hussin
Bachelor of Administrative Science (Hons.)
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Mr Suhaimi Bin Abd Samad
Lecturer of Applied Research Project
Faculty of Administrative Science and Policy Studies
UiTM Malacca City Campus

Dear Mr Suhaimi,

Submission of Research Report regarding of subject matter, I hereby submit my research report entitled “A Study on the Factors That Lead to Job Stress among Nurses at Malacca General Hospital” as requirement for the completion of Applied Research Project (ADS555) subject for your kind perusal and retention.

Thank you.

Yours sincerely,

Ariff Hanafi Bin Omar
2010390559

Bachelor of Administrative Science (Hons.)

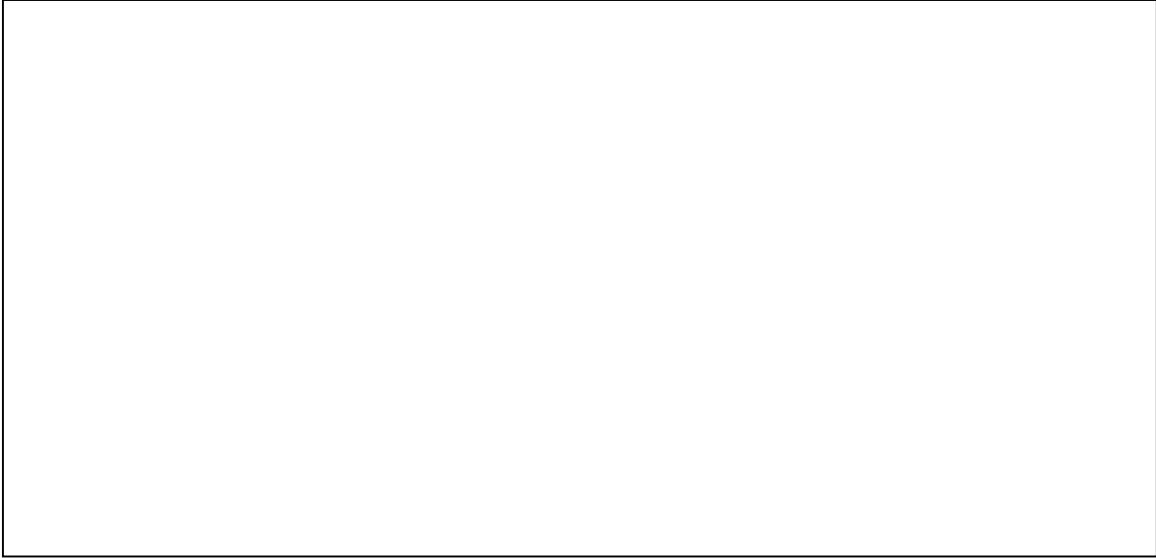
Yours sincerely,

Mohammad Noor Izwan Bin Hussin

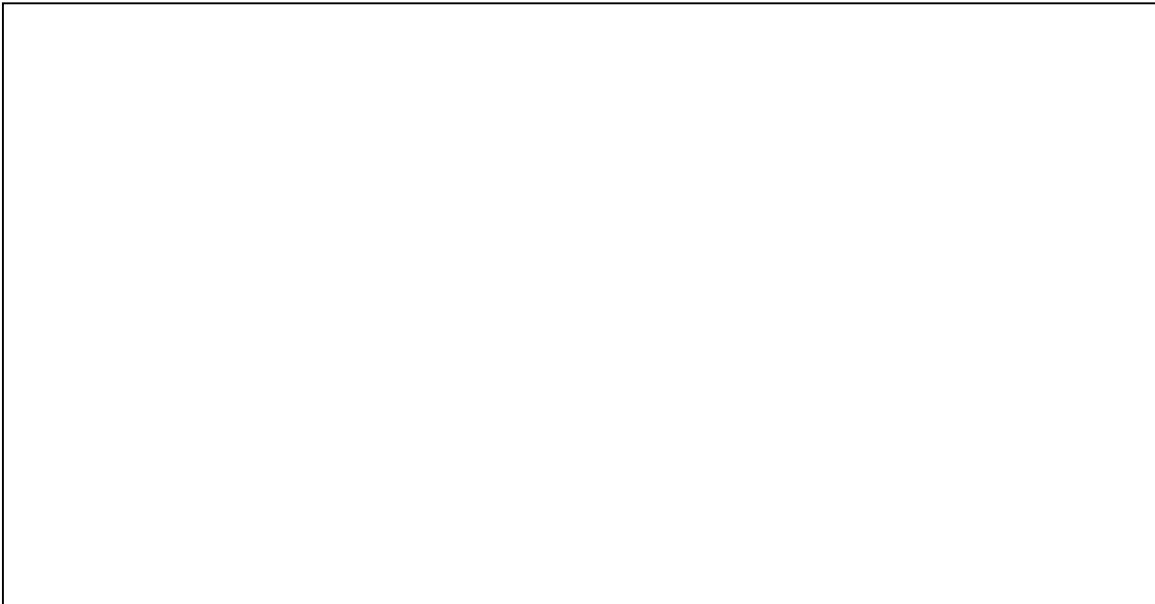
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Supervisor's Comments

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Moderator's Comments

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ABSTRACT

Stress is an emotional feeling that and body reaction that totally change people's mood and behavior toward his/her surrounding. Stress can be good or bad. Every person in the whole world cannot run from feeling stress in certain situation. Stress generally can be felt not only during work or in working environment, but also be felt in relationship, in financial institution, and others. Stress could be beneficial if one could handle it positively because it might motivate the person to overcome his/her problem. Plus, in fact everyone needs stress in their lives because without stress the life of a person would be gloomy and uninteresting.