

Universiti Teknologi MARA

**E-Grocery System
Designed for Shopping Malls**

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DECLARATION

I certify that this project to which it refers are the product of my own work and that any ideas or quotation from the work of other people, published or otherwise are fully acknowledged in accordance with the standard referring practices of the discipline.

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ABSTRACT

The main objective of this project is to develop an e-grocery system designed specifically for shopping malls so that it will aid customers in reducing waiting time when shopping for groceries. This project is created after personal experiences regarding grocery shopping, Data are collected through questionnaires and will be analyzed and discussed .Among them, awareness of e-commerce among the public will be analyzed. Weaknesses in today's e-grocery system will also be analyzed and discussed as to how to overcome them in the new system. However, due to certain restrictions and constraints, the scope area will only be limited to Klang. The project will only focus on the customer as well as the developer point of view. The problems, constraints and limitations concerning around the completion of this project will also be discussed. Lastly, after conclusions have been made, there will be a few recommendations as what to expect from this project in the future and any window of improvement for it.

TABLE OF CONTENTS

CONTENT	PAGE
APPROVAL	ii
DECLARATION	iii
ACKNOWLEDGEMENT	iv
ABSTRACT	v
LIST OF TABLES	ix
LIST OF FIGURES	x
CHAPTER 1: INTRODUCTION	
1.0 Background	1
1.1 Problem statement	2
1.2 Objective of the project	4
1.3 Scope of the project	4
1.4 Significance of the project	5
1.5 Structure and organization of this document	5
1.6 Conclusion	6

CHAPTER 2: LITERATURE REVIEW

2.0	Introduction	7
2.1	Overview of E-Grocery	
	a) Definition of E-Commerce	7
	b) E-Grocery	9
	c) E-Grocery Advantages and Disadvantages	9
	d) Method of Purchase	10
	e) Consumer Concerns	10
	f) E-Grocery Business Models	11
	g) Systems costs	14
2.2	Open Source	
	a) Joomla!	15
	b) Virtue Mart	16
2.3	Why Use Open Source	16
2.4	Conclusion	21

CHAPTER 3: METHODOLOGY

3.0	Introduction	22
3.1	Planning	23
3.2	Problem Identification	23
3.3	Information Gathering	23
3.4	Project Requirement	23
	a) Hardware	23
	b) Software	25
3.5	Product Design	
	3.6.1 Prototype Design	26
	3.6.2 Home Prototype	
	3.6.2[a] Introduction	27