ATTITUDES TOWARD ICT AND WORKING WITH COMPUTERS OF THE ROYAL MALAYSIA POLICE WORKFORCE

INSTITUTE OF RESEARCH, DEVELOPMENT AND
COMMERCIALIZATION
UNIVERSITY TECHNOLOGY MARA
40450 SHAH ALAM, SELANGOR
MALAYSIA

BY:

AB. LATIFF AB. RAHMAN
WAN NARITA MUSTAPHA
ADNAN OMAR
HAJAH RUGAYAH HJ. HASHIM

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Prof. Dr. Azni Zain Ahmed
Penolong Naib Canselor (Penyelidikan)
Institut Penyelidikan, Pembangunan dan Pengkomersilan (IRDC)
Universiti Teknologi Mara (UiTM)
40450 Shah Alam
Selangor Darul Ehsan

YBhg. Prof.

LAPORAN AKHIR PENYELIDIKAN 'ATTITUDES TOWARD ICT AND WORKING WITH COMPUTERS OF THE ROYAL MALAYSIA POLICE WORKFORCE'

Dengan hormatnya perkara di atas adalah dirujuk.

Bersama-sama ini disertakan dua (2) naskah laporan akhir penyelidikan yang bertajuk seperti di atas.

Sekian, terima kasih.

Yang benar

Profespf/Madya Hajah Rugayah Haji Hashim
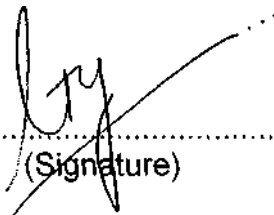Ahli renyelidik

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PROJECT TEAM MEMBERS

ABDUL LATIFF ABDUL RAHMAN
Project Leader

(Signature)

ASSOCIATE PROFESSOR HJH. RUGAYAH HJ. HASHIM
Member

(Signature)

ADNAN OMAR
Member

(Signature)

WAN NARITA MUSTAPHA
Member

(Signature)

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Abstract

One of the primary characteristics of policing of the next century will be the proliferation of technology as an important component of law enforcement. The successful law enforcer or policeman of the future will be marked by an ability to incorporate and directly apply a wide range of technology in their interactions with the public. More than simple data access, policing technology is increasingly being used as a means by which the police and the public interact. The overall objective of this study is to measure the attitudes of the Royal Malaysia Police workforce towards the use of information and communication technologies in policing and then ascertain the relationship between these attitudes and the policeman's job experience and productivity. With a response rate of 77.67% from the 600 questionnaires sent to 14 identified police headquarters throughout Malaysia, the results showed mediocre attitudes toward ICT and working with computers relative to usefulness, confidence, liking and anxiety. The findings of the study will outline important managerial implications related to introducing and implementing new technology uses svithin law enforcement personnel in Malaysia.

Keywords: Computer attitudes, police, law enforcement, ICT, computer usage.