KNOWLEDGE SHARING BEHAVIOR AMONG ACADEMIC STAFF OF UNIVERSITI TEKNOLOGI TUN HUSSIEN ONN

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Thesis submitted in fulfilment of the requirements For the degree of Master of Science in Information Management Faculty of Information Management

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Candidate's Declaration

I declare that the work in this thesis was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the result of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any other degree or qualification.

In the event that my thesis be found to violate the conditions mentioned above, I voluntarily waive the right of conferment of my degree and agree to be subjected to the disciplinary rule and regulations of Universiti Teknologi MARA.

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ABSTRACT

This study was about to identify the relationship of knowledge sharing behavior among academic staffs of Universiti Teknologi Tun Hussien Onn. The main objective of this study is four. First, the study was to examine the relationship between attitude with knowledge sharing behavior. Second, it was to determine the relationship between leadership and knowledge sharing behaviour. Third, was to find out the relationship between reward system and knowledge sharing behavior. Fourth, to determine the relationship between knowledge sharing system and knowledge sharing behaviour. A total of 250 questionnaires were distributed to academic staffs from eight (8) academic faculties which are Faculty of Civil Engineering, Faculty of Mechanical Engineering, Faculty of Electrical Engineering, Faculty of Technology Management & Business, Faculty of Computer Science & Information Technology, Faculty of Technical & Vocational Education, Faculty of Science, Technology & Human Development and Faculty of Engineering Technology. However, only 227 were returned and usable for analysis. Pearson Correlation analysis was performed to tests the relationship between the variable. The results indicated that of the four (4) components of variable were significant to the knowledge sharing behaviour. The findings were discussed and recommendations for the future research were also addressed.

ABSTRAK

Kajian ini dijalankan adalah untuk mengkaji faktor hubungan penentu kepada gelagat perkongsian pengetahuan di antara staf akademik di Universiti Teknologi Tun Hussien Onn. Kajian ini mempunyai empat objektif utama. Pertama, mengkaji kewujudan hubungan antara sikap dengan gelagat perkongsian pengetahuan . Kedua, mengkaji kewujudan hubungan antara kepimpinan dengan gelagat perkongsian pengetahuan. Ketiga, mengkaji kewujudan hubungan antara sistem ganjaran dengan gelagat perkongsian pengetahuan. Keempat, mengkaji kewujudan hubungan antara sistem pengurusan pengetahuan dengan gelagat perkongsian pengetahuan. Sejumlah 250 soalan telah diedarkan kepada lapan fakulti akademik jaitu Fakulti Kejuruteraan Awam, Fakulti Kejuruteraan Mekanikal & Pembuatan, Fakulti Kejuruteraan Elektrik, Fakulti Pengurusan Teknologi & Perniagaan, Fakulti Sains Komputer & Sistem Maklumat, Fakulti Pendidikan Teknikal & Vokasional, Fakulti Sains, Teknologi & Pembangunan Insan dan Fakulti Teknologi Kejuruteraan. Walaubagaimanpun, 225 soalan telah dipulangkan dan boleh digunakan untuk melaksanakan analisis data. Analisis Pearson Correlation digunakan untuk menentukan kewujudan hubungan di antara faktor penentu atau pembolehubah. Perbincangan tentang dapatan dan saranan untuk kajian akan datang juga diberikan.

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