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MARA

Cawangan Melaka
Kampus Bandaraya Melaka

UNIVERSITI TEKNOLOGI MARA (UiTM) KAMPUS BANDARAYA MELAKA

FACULTY OF BUSINESS AND MANAGEMENT

BACHELOR OF BUSINESS ADMINISTRATION (HONS.) HUMAN RESOURCE

MANAGEMENT (BA243)

INDUSTRIAL TRAINING (HRM666)

FINAL REPORT INTERNSHIP



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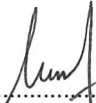
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PART 1: PRELIMINARY PAGES

EXECUTIVE SUMMARY

This is where my unforgettable and exciting 6-month industrial training course started at Dorsett Grand Subang, Subang Jaya, Selangor. One of Subang Jaya's best and extravagant hotels is the Dorsett Grand Subang. For my industrial training, I was assigned to a few departments: The Engineering department for one week, the Food & Beverage department for four weeks, and the Human Resources department 19 weeks. During those 5 weeks, there was other HR trainee, so I took her place once she completed her industrial training. My 24-week training began on March 3, 2025, and ended on August 15, 2025. This is an excellent chance for me as a student of human resources management to apply the knowledge and abilities I have acquired in the classroom to a real-world job setting.

My most recent resume is provided under the student profile section. My educational background, accomplishments, abilities, and personal information are all included in my resume. The general information about the company where I interned, including the organizational chart and background of Dorsett Grand Subang, is the next section of my internship report.

In addition, I have included my training experience at Dorsett Grand Subang in this report. This section outlines my department's duties and tasks, how they have helped me develop my abilities, and the advantages I have received during the company's industrial training period. In the SWOT analysis section, I have listed Dorsett Grand Subang's strengths, weaknesses, opportunities, and threats. Additionally, in order to stay competitive in the hospitality sector, I have made some suggestions about how to improve.

Overall, I can say that my 6-month internship experience has been incredibly beneficial and fulfilling. It has helped me to see things from several angles and to understand how the real working world operates.

ACKNOWLEDGEMENT

Alhamdulillah, thank you very much to the Almighty God for His blessings, because I am able to finish my industrial training for the subject HRM666 in the end. I would like to use this opportunity to offer my sincere gratitude to everyone who helped and supported me during my journey to complete this internship.

I want to thank Ms. Maggie from the bottom of my heart for giving me the chance to work as an intern at Dorsett Grand Subang. It has been a priceless educational opportunity that has greatly advanced both my career and personal growth.

My supervisor, Ms. Lee, Pei-Wen, has provided me with essential guidance, support, and encouragement during my time here, for which I am incredibly thankful. Her wisdom and counsel have encouraged me to develop and learn in ways I never would have imagined. I could not ask for a more ideal mentor.

I also want to express my gratitude to the amazing people who assisted me a lot, including the F&B Manager, Mr. Roshidee, the pastry kitchen's demi chef, Ms. Magdalene, the Director of Engineering, Mr. Quah, and others. I appreciate your kind greeting and your thorough responses to all of my inquiries. Your passion and dedication to your work are incredibly motivating.

Lastly, I would want to express my gratitude to Mr. Rusydi Rahim, my advisor, for his support during my internship journey. Without all of your assistance, I could not have completed this internship, which has been an important moment in my life. Thank you very much.

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