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## Exploring Telepharmacy: PRACTICAL INSIGHTS FOR FUTURE PHARMACISTS

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Final-year students from the Faculty of Pharmacy, UiTM Selangor Branch, recently had the opportunity to attend an expert sharing session on "Telepharmacy: Opportunities, Ethics, and Real-World Practice." The session was held at Dewan Kuliah 10 and attracted 175 undergraduate participants, eager to learn more about this evolving area of pharmacy practice.

The invited speaker, Madam Nurfatin Nabilah Binti Khairul Nizar, a pharmacist from Alpro Pharmacy, shared valuable insights from her experience in community and telepharmacy practice. Her talk offered an overview of current service delivery models demonstrated how remote pharmacy services are applied in real-life settings.



Students found the session informative and relevant, particularly the segments on the benefits and limitations of telepharmacy, the practical use of digital platforms like Doc2Us, and the legal and ethical aspects of providing virtually. Several attendees commented talk deepened understanding of how telepharmacy operates and what it means for their future roles as pharmacists. The session also supported students' preparation for the Clinical Pharmacy Clerkship (CPC), which includes a telepharmacy rotation. In this component, students apply their knowledge through activities such as history taking, medication review, case discussion, and role play, often involving interactions with real patients online.



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Feedback from the session indicated that many students felt more confident about telepharmacy and appreciated the speaker's ability to connect theory with practical experience. Suggestions for future talks included requests for more interactive elements and topics like pharmacogenomics, wound care, and safe medication disposal. As telehealth continues to shape healthcare delivery, sessions like this play an important role in preparing students for a hybrid model of pharmacy practice—one that balances digital tools with patient-centred care and professional ethics.

