

JOB STRESS AMONG LOCAL EMPLOYEES IN MNC: EXXONMOBIL EXPLORATION AND PRODUCTION MALAYSIA INCORPORATED (EMEPMI)

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APRIL 2011

DECLARATION OF ORIGINAL WORK



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I, Shafiqa binti Abdul Shukur,

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- This project paper is the result of any independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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ACKNOWLEDGMENT

First of all, I would like to express my deepest gratitude to Almighty Allah S.W.T. for blessing me with the strength and ability to complete my duty. Alhamdulillah with his guidance and will, this proposal is finally completed.

I would like to express my sincere gratitude to my ever helpful advisor, Cik Munirah Mohamed, for her invaluable support, tolerance, encouragement, patience, supervision and useful suggestions and comments throughout this research project. Her moral support and continuous guidance enabled me to complete this proposal successfully. Also a million thanks to my second examiner, Puan Nani Shuhada Sehat for her support.

I would also like to thank my supervisor, Puan Zaharah Bee Kamaluthin, Division Manager of Process and Controls Division, Controller's Department in ExxonMobil Exploration and Production Malaysia Incorporated. Thanks to her various ideas, inputs, helps and guidance to help me find the most suitable topic to select that would benefit all.

I am also highly thankful to my beloved family, friends and course mates, for their valuable suggestion throughout this task. Without their support, this research project would not have been completed perfectly in its present form.

All in all, thank you to those who have helped me directly or indirectly from the beginning all throughout the completion of this research. Without their kindness and willingness to help, it would be impossible for me to complete this study thoroughly. Thank you very much.

ABSTRACT

This paper is intended to identify the primary cause of job stress and the stressor which gives the least impact on job stress among local employees in multinational company. ExxonMobil Exploration and Production Malaysia Incorporated (EMEPMI) is the MNC of choice as it is one of the most active MNC player in Malaysia in which 98% of the staff are Malaysians. This study will help to develop appropriate stress management strategies to help promote a healthier organization. Data is collected through a questionnaire distributed to 30 employees in the EMEPMI at random using convenience sampling. There are around 2000 employees in the company in altogether 28 departments. The researcher was there personally to assist the employees in answering the questionnaire to ensure that everybody understood why this study is being done.

This study is said to be beneficial to the company especially as they are currently facing high level of job stress. It will help them gain insight on the main factor of their job stress and in turn help them to manage the condition from getting worse. Not just that, the researcher and the society will also benefit from this study. From this research, the primary cause of job stress among local employees in EMEPMI is workload while relationship at work is the least stressor that contributes to job stress among the employees in EMEPMI.

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