



UNIVERSITI
TEKNOLOGI
MARA

Fakulti
Pengurusan
dan Perniagaan

SOCIO ENVIRONMENT COMPENDIUM

VOLUME 4(1), 2021

eISSN: 2636-9656

2021

-SOCENTIUM-
keeping you informed

FACULTY OF BUSINESS AND
MANAGEMENT
UNIVERSITI TEKNOLOGI MARA

OPERATIONAL EXCELLENCE AWARD



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The practice of Operational Excellence (OE) has been the foundation of the management of FBM UiTM. The Quality Management Unit (UPK) has been entrusted with leading the OE to guarantee continuous improvement activities are conducted to meet the demands and deal with the current developments which eventually becomes a culture among UiTM community.

The main objective of cultivating OE practices is to ensure that university management is at its best, most efficient, and effective. Efficient and effective management may result in cost, time, and human resource savings, as well as improve customer satisfaction.



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