

UNIVERSITI TEKNOLOGI MARA FACULTY OF ACCOUNTANCY

ENTERPENEURSHIP (ENT 300)
PREPARED FOR:

MADAM SHARIFAH NURAFIZAH SINTI SYED ANNUAR

BUSINESS PLAN

ITMASTER CYBER CAFE

PREPARED BY:

MOHD AFRO AFDHAL BIN HAIDIN MOHD FARAH AVDID BIN ABDUL AZIZ NUR AYHIRAH BINTI MOHD NOR NORANDAYAWATI BINTI MUH

(2013352839) (2013152931) (2013324133) (2013155525)

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1.0 Introduction

We are planning to open a business consisting both Cyber and Cafe that providing various services such as internet access, printing, photocopy, fax, and also ordering for foods and beverages in the same time. Our business location is at Sulaman Sentral, Kota Kinabalu. Since there is no business that is consisting both cyber and cafe in this particular area, we choose this location as our business location.

Sulaman Sentral is a very strategic location for our business because the students from UiTM, Politeknik, and other education firm normally go there for leisure. When they realized that there is a newly opened shop that provide most services that giving the students benefits, the will definitely come there to doing the works and finishing their assignments.