

UNIVERSITI TEKNOLOGI MARA

**EXPLORING THE LEVEL OF
ZAKAT PAYMENT AWARENESS
AMONG STAFF AT PEJABAT
AGAMA ISLAM DAERAH
TEMERLOH**

NUR ASYIQIN BINTI ABDUL MOIN

Thesis submitted in fulfillment
of the requirements for the degree of
Bachelor of Muamalat (Hons)

Academy of Contemporary Islamic Studies

January 2025

ABSTRACT

Every Muslim is obliged to fulfill the fourth pillar of Islam, which is paying zakat as it plays an important role in fostering social and economic well-being. The level of awareness regarding the importance of paying zakat among Muslims is still low even though it is a major pillar in the Islamic economic system. This is because a lack of awareness and understanding of zakat knowledge causes a few people to fail to fulfil their obligations in paying zakat as a Muslim. The aim of this study is to evaluate the level of awareness of paying zakat among PAID Temerloh staff and as well as focusing on the factors that influence a person's sensitivity in paying zakat. The study uses quantitative methodology, using Krejcie and Morgan's formula (1970) to determine the sample size from the population of 30 staff at PAID Temerloh. Data was collected using Google Form and only distributed to 28 staff who were selected as a sample. After analyzing the data, it was found that staff at PAID Temerloh have a good understanding of zakat, but their awareness of the importance of zakat knowledge remains low. The study findings show that almost all staff know about the obligation to pay zakat, but there are still gaps regarding how to implement zakat. This study concludes that zakat authorities need to further increase their efforts in promoting zakat obligations so that the amount of zakat fund collection can be increased each year.

Keywords: Awareness of zakat, the importance of zakat payment, Pejabat Agama Islam Daerah Temerloh (PAID).

ACKNOWLEDGEMENT

In the name of Allah, I wish to thank Allah SWT for giving me the opportunity to embark on my first Bachelor Degree and for completing this long and challenging journey to become successfully. In other words, without His blessings I won't be able to receive such motivation and strength from His blessings.

I would like to my heartfelt gratitude and appreciation to my very dedicated supervisor Ustaz Muhammad Fadhli bin Musa for his extraordinary involvement and effort in supervise, advice and guide me through the completion of my thesis. Without the guidance of my supervisor and patience from my supportive supervisor, I won't be able to complete this task successfully. His sincerity, vision and guidance really does inspire me to accomplish this assignment.

I also want to extend my deepest appreciation goes to my loving parents and my sister for their unwavering support and love. Thank you for always assisting me morally, mentally and physically, not only in academic writing but also for my whole studies. I also want to show my gratitude to all my friends who always supported me especially during my difficulties time in completing this academic writing.

Finally, my full appreciation also goes to the staff at the Religious Islamic Office (PAID) Temerloh for their cooperation, support, willingness, and precious time to participated in answering the question, it is very exciting to explore more and get the knowledge that the researcher can share to others.

Thank you and Alhamdulillah.

TABLE OF CONTENTS

	Page
CONFIRMATION BY PANEL OF EXAMINERS	ii
AUTHOR'S DECLARATION	iii
ABSTRAK	iv
ABSTRACT	v
ACKNOWLEDGEMENT	vi
TABLE OF CONTENTS	vii
LIST OF TABLES	ix
LIST OF FIGURES	x
LIST OF ABBREVIATIONS	xi
CHAPTER ONE INTRODUCTION	1
1.1 Research Background	1
1.2 Problem statement	2
1.3 Objective	3
1.4 Research Questions	3
1.5 Scope of the study	4
1.6 Research significance	4
CHAPTER TWO LITERATURE REVIEW	7
2.1 Introduction	7
2.2 Overview concept of zakat	7
2.3 Understanding and awareness on zakat payment	9
2.4 Factors affecting the sensitivity of zakat payment	9
2.5 The effectiveness of zakat practices	12
2.6 Zakat roles in social welfare	13
CHAPTER THREE RESEARCH METHODOLOGY	15
3.1 Introduction	15
3.2 Research instrument	15

CHAPTER ONE

INTRODUCTION

1.1 Research Background

Zakat is one of the pillars of Islam and is an obligation for every Muslim to carry out. The primary goal of zakat is not only to help the needy but also to cleanse the soul from greed and as a sign of gratitude for the blessings that have been bestowed by Allah S.W.T (Rahman *et al.*, 2021). This is because Islam has clearly explained that a person's surplus property that is sufficient for nisab and haul needs to fulfil the obligation to pay zakat. In addition, zakat is not just a religious obligation but rather to strengthen the country's socio-economic system (Al-Haddad *et al.*, 2024). However, each individual's level of awareness regarding zakat payment may vary because it is influenced by various external factors. In this study, the Pejabat Agama Islam Daerah Temerloh is an institution that plays an important role in promoting Islamic values and related to the spread of religious knowledge. Furthermore, civil servants in religious institutions like this should have a deep understanding of zakat because they not only act as professionals but act as an influence on Muslims in fulfilling their zakat obligations.

Therefore, this research aims to determine the current level of awareness of civil servants at the Temerloh District Islamic Religious Office regarding the obligation to pay zakat. This research will provide a true picture of their knowledge and understanding of zakat. This is because the level of awareness of zakat will affect the amount of zakat collection. With this, researchers can identify gaps and challenges in their understanding of zakat and can subsequently suggest strategies that can increase their compliance and awareness of zakat.