UNIVERSITI TEKNOLOGI MARA FACULTY OF ADMINISTRATIVE SCIENCE AND POLICY STUDIES



A STUDY ON FACTORS THAT INFLUENCE SOCIAL PROBLEMS AMONG HIGHER LEARNING INSTITUTIONS STUDENTS IN MALACCA TENGAH

AINOR ASHIKIN BINTI ISMAIL 2006861054 DURRANI HAKIMAH BINTI ZAINAL 2006861221

APRIL 2008

Acknowledgement

Assalammualaikum w.b.t....

First of all we would like to praise Allah S.W.T for giving us chances and

good health in accomplishing this research study.

Secondly, we would like to gratitude to Tuan Haji Shawal bin Kaslam for

being good lecturer and giving us information and materials in classes and also

guide us to accomplish this proposal. Thank you to respected advisor Puan

Norazira binti Ayob for giving us good commitment and cooperation in guiding us

and providing sources to complete this proposal.

Last but not least, we would like to express our gratitude to our family for

ii

not gives up in giving us full support in finishing knowledge management task.

Thank you.

Bachelor of Administrative Science (Hons)

TABLE OF CONTENTS

Chap	ter 1: Introduction	
1.1 1.2 1.3 1.4 1.5	Introduction Problem statement Research objectives Scope of the study Significance of the study Definition of terms/concepts	1 3 4 5 5 5
Chap	ter 2: Literature Review & Conceptual Framework	
2.1 2.2	Literature review Conceptual framework 2.2.1 Independent variables 2.2.2 Dependent variable	7 15 16 19
Chap	ter 3: Research Design and Methodology	
3.1 3.2 3.3 3.4 3.5 3.6 3.7	Research design Unit of analysis Sample size Sampling technique Measurement/Instrumentation Data collection Data analysis	20 20 21 21 22 24
Chap	ter 4: Finding	
4.1 4.2 4.3	Introduction Reliability testing Respondent profile 4.3.1 Respondent gender 4.3.2 Respondent age 4.3.3 Respondent marital status	26 27 28 28 28
4.4	Frequency analysis 4.4.1 Type of social problems involved 4.4.2 Influence of stress on social problems 4.4.3 Influence of environment on social problems 4.4.4 Personal value chosen by higher learning institution Students in Malacca Tengah	30 30 32 34 36
4.5 4.6	Chi-square test T-test 4.6.1 Independent sample t-test on stress between genders 4.6.2 Independent sample t-test on environment between genders 4.6.3 Independent sample t-test on personal value between genders	37 39 39 39

Chapter 5: Conclusion

 5.2.1 To explore and identify the most social problems among higher learning institutions students in Malacca Tengah 5.2.2 To determine the influence of stress on social problems 5.2.3 To determine the influence of environment on social problems 5.3 Recommendation 5.3.1 Influence of stress on social problems 5.3.2 Influence of environment on social problems Chapter 6: Conclusion 	41 41 42 43
higher learning institutions students in Malacca Tengah 5.2.2 To determine the influence of stress on social problems 5.2.3 To determine the influence of environment on social problems 6.3 Recommendation 6.3.1 Influence of stress on social problems 6.3.2 Influence of environment on social problems	42 43 44
5.2.3 To determine the influence of environment on social problems 5.3 Recommendation 5.3.1 Influence of stress on social problems 5.3.2 Influence of environment on social problems	4 3
problems 5.3 Recommendation 5.3.1 Influence of stress on social problems 5.3.2 Influence of environment on social problems	44
5.3.1 Influence of stress on social problems5.3.2 Influence of environment on social problems	
5.3.2 Influence of environment on social problems	11
	44
Chantar 6: Canalusian	45
Chapter o. Conclusion	
6.1 Conclusion	46
References	48
Appendices	52

CHAPTER 1

INTRODUCTION

1.1 Introduction

A social problem is a condition that at least some people in a community view as being undesirable. Every newspaper filled with stories about undesirable social conditions. Examples include crime, violence, drug abuse, and environmental problems. Such social problems happened at the local, state, national and international levels.

The increase in the crime rate is not good for the country, the economy will be affected and foreign tourists, and investors will be discouraged from coming. Police need to use new methods and approaches in solving criminal cases.

The public must not assume that it is the sole responsibility of the police to protect the community from criminal activities. The public must cooperate with the police by giving information on illegal activities.

The recommendation by Higher Education Minister Datuk Seri Mustapa Mohamed for universities to have cultural societies based on races should be welcomed. The formation of cultural societies will help the university students to fully understand and respect their own cultures and beliefs, *Tamil Nesan* reported (www.thestarsonline.com).