

**THE EFFECTIVENESS OF LEARNING ORGANIZATION TOWARDS
GOVERNMENT SERVANTS PERFORMANCE:
DISTRICT OFFICE TAIPING PERAK**

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LETTER OF TRANSMITTAL

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En. Noor Azam Abd. Aziz
Advisor of Project Paper (MKT 650)
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Dear Sir,

SUBMISSION OF FINAL PROJECT.

Enclosed here with the research entitled "The Effectiveness of Learning Organization towards Government Servants; District Office Taiping Perak.

The purpose of this research is to see the workers performance towards learning and to see the relationship between learning organization and workers performance.

Hopefully this thesis will meet the requirement of the faculty. I appreciate all the guidance and support that have been given upon the process of completion this research.

Thank you for your kindness in accepting this project paper.

(SYAFARIZAN BINTI MOHD ARIF)

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ABSTRACT

BY: SYAFARIZAN BINTI MOHD ARIF

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The research is carried out to find out the effectiveness of learning organization towards government servant's performance at District Office Taiping Perak. The objectives of the study are firstly, to see the workers performance towards learning and secondly to see relationship between learning organization and workers performance. The scope of the study is limited to administration department workers. There are 30 of respondents that involved in this study. Using self- administration methods collected data. The questionnaire was in English version but the researcher was distributed the questionnaire to the respondents in the Malay version. The questionnaires were divided into two part, Part A and Part B. All the data was analyzed by using the Statistical Package for Social Science (SPSS) version 10.0. Based on the Analyzed Data, the results showed that, majority of the respondents were support the learning organization in the District Office. The respondents also agree that learning organization is related to workers performance. Concluded that, learning organization was achieved when the mean of learning and mean of performance equal to 4.00. On the other hand, objective 1 and objective 2 also was achieved. Meanwhile, hypothesis 1 (There is a relationship between age and learning aspect) and hypothesis 2 (There is a relationship between year of services and performance aspect). It means that, learning organization is effective towards government servant's performance. Overall conclusion are: Chapter One, are consist of Introduction of the study, Background of the study, Objective of the study, Scope of the study, Limitation of the study, and the Definitions of the terms. Chapter two is the literature review where the topics and matters concerned are explained in the learning organization and workers performance. The explanation is related the research. Chapter Three is the explanation on Research Methodology. This chapter consists of Research Framework, Measurement and Instrumentation, Population and Sample, Pre-Testing and the Data Presentation and Analysis. Chapter Four, are consist of analysis and Interpretation of Data and Analysis on objectives. Meanwhile, Chapter Five contains the conclusion and Recommendations given by the researcher. Appendixes and Bibliography attached are the relevant references like sample of questionnaire, list of books, journals and references that relevant to this research.

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