UNIVERSITI TEKNOLOGI MARA FAKULTI SAINS PENTADBIRAN DAN PENGAJIAN POLISI



A PERCEPTION OF PRIVATE EMPLOYEES TOWARDS
THE SOCIAL SECURITY SCHEME PROVIDED BY
EMPLOYEES PROVIDENT FUND (EPF): A STUDY AT
COMPOSITES TECHNOLOGY RESEARCH MALAYSIA
(CTRM) AERO COMPOSITES SDN BHD, BATU
BERENDAM, MELAKA

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ABSTRACT

Employees Provident Fund (EPF) is one of the main social security organizations, which provides many benefits for its contributors. In this research the focus is what the perceptions of private employees towards EPF benefits are. In addition, the factors that influenced the perception of private employees towards EPF that have been identified includes the scheme provided by EPF, EPF as a trustee fund, the procedure or system use by EPF, the issue arise about EPF, the scope of job and also the responsibility of employer. By using the crosstabs and frequency to analyze data most of the factors are influenced the perception of private employees towards EPF. Some of them resulted to negative perceptions due to the issues arise regarding EPF condition. Besides that the issues pertaining to EPF and the procedure or system use by EPF are the main factors that influence the perception of private employees towards EPF. Due to the result of findings the recommendation to EPF organisation and the contributors of EPF as well as the private employees who contribute for EPF saving have been suggested in order to increase the effectiveness of EPF schemes and to avoid any negative perception towards EPF.

CONTENTS PAGE FOR RESERCH REPORT

CONTENTS

Chapter I:	
Introduction	1
Problem statement	10
Research question	11
Research objectives	11
Scope of research	11
Coverage	12
Time frame	12
Limitation and constraints	13
Key term and concepts	14
Chapter II: Literature review	
Conceptual framework	
Introduction of literature review	16
Social security	16
Employee benefit plan	19
Schemes	21
EPF	24
Issues	28
Conceptual framework	36
Dependent variable	37
Independent variable	37
Chapter III: Research methodology	
Research design	40
Unit of analysis	40
Sample size	40
Sampling technique	41
Measurement instrumentation	41
Data collection	42
Data analysis	43
Chapter IV: Findings	
Cross tabulation	44
Frequency	52
Chapter V: Discussion and conclusion	
Introduction	58
Discussion	58