

UNIVERSITI TEKNOLOGI MARA (UiTM) CAWANGAN NEGERI SEMBILAN KAMPUS REMBAU INFORMATION SCIENCE STUDIES COLLEGE OF COMPUTING, INFORMATICS, AND MATHEMATICS

INDUSTRIAL TRAINING REPORT (IMC690)

PERBADANAN PERPUSTAKAAN AWAM MELAKA

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ABSTRACT

This report is a summary of my industrial training experience at *Perbadanan Perpustakaan Awam Melaka* (PERPUSTAM) from August 5th to January 17th, 2025. It is part of the Bachelor of Information Science (Hons.) Library Management degree, which aims to provide students with practical experience in the professional workplace. The report is divided into four chapters, each detailing the organization's structure, functions, and activities. Chapter 1 introduces the report and provides background information about PERPUSTAM, including its location, logo, vision, mission, objectives, operating hours, rules, facilities, services, and organizational structure. Chapter 2 focuses on the organization's internal structure and functions, highlighting the roles of various departments. Chapter 3 details the activities and responsibilities undertaken during the internship, including tasks like cataloging, shelving, weeding, organizing events, digitization, filing, and internal audits. Chapter 4 concludes by reflecting on the application of knowledge, personal growth, and key lessons learned during the internship, addressing limitations, and providing recommendations for future improvements.

TABLE OF CONTENT

DECLARATION	i
ABSTRACT	ii
TABLE OF CONTENT	iv
LIST OF TABLES	vii
LIST OF FIGURES	viii
LIST OF APPENDICES	xi
CHAPTER 1: INTRODUCTION	1
1.0 INTRODUCTION	2
1.1 BACKGROUND OF THE ORGANIZATION	3
1.1.1 LOCATION OF MALACCA PUBLIC LIBRARY CORPORATION	J4
1.1.2 LOGO	4
1.1.3 VISION	5
1.1.4 MISSION	5
1.1.5 OBJECTIVES	5
1.1.6 LIBRARY OPERATION HOUR	5
1.1.7 LIBRARY RULES AND REGULATIONS	6
1.1.8 FACILITIES AND SERVICES.	
1.1.9 CONTACT US	32
1.1.10 PPAM OFFICIAL WEBSITE AND SOCIAL MEDIA	33
1.2 ORGANIZATIONAL STRUCTURE	34
CHAPTER 2: ORGANIZATION INFORMATION	35
2.1 DEPARTMENT STRUCTURE	36
2.2 DEPARTMENT FUNCTION	36
2.2.1 MANAGEMENT SERVICE DIVISION	36
2.2.2 COLLECTION MANAGEMENT AND LIBRARY SERVICES DIVISI	ION 37
2.2.3 QUALITY MANAGEMENT AND INTERNAL AUDIT UNIT	38
2.2.4 THE INFORMATION LITERACY MOVEMENT DIVISION	
2.2.5 TECHNICAL SERVICES DIVISION	
CHAPTER 3: INDUSTRIAL TRAINING ACTIVITIES	40
3.0 INTRODUCTION	41
3.1 LIBRARY SERVICES UNIT	41

3.1.1	PERFORMING DAILY LIBRARY OPERATION ACTIVITIES	41
3.1.2	WEEDING	44
3.1.3	SHELVING	44
3.1.4	ASSISTING WITH SCHOOL HOLIDAY ACTIVITIES	44
3.1.6	LIBRARY VISIT	46
3.1.7	CREATING BOOK REVIEWS	47
3.1.8	PARTICIPATION IN THE KARNIVAL MASYARAKAT MEMBACA	
MELE	STARI JIWA MERDEKA 2024	47
3.2 IN	FORMATION LITERACY MOVEMENT DIVISION	49
3.2.1	CREATING POSTERS	49
3.2.2	ORGANIZING THE MELAKA BOOK FAIR 2024	50
3.3 AE	MINISTRATION AND HUMAN RESOURCE UNIT	53
3.3.1	FILING AND RECORD MANAGEMENT	53
3.3.2	PREPARATION FOR DOCUMENT DISPOSAL	54
3.3.3	JOB APPLICATION FORM MANAGEMENT	54
3.3.4	LIGHTING PLAN CREATION	55
3.4 QU	JALITY MANAGEMENT AND INTERNAL AUDIT UNIT	56
3.4.1	HANDS-ON EXPERIENCE IN INTERNAL AUDIT	56
3.4.2	TRAINING ACTIVITIES RELATED TO INTERNAL AUDIT	56
3.4.3	POSTER DESIGN FOR EKSA IMPLEMENTATION	57
3.5 IN	FORMATION AND DIGITAL TECHNOLOGY UNIT	58
3.5.1	EQUIPMENT RECEPTION AND VERIFICATION	58
3.5.2	DIGITIZATION PROCESS	58
3.6 CC	DLLECTION MANAGEMENT UNIT	59
3.6.1	CATALOGING	59
3.6.2	PARABLE	61
3.6.3	EXPOSURE TO ACCESSION MAINTENANCE AND LISTING	
PROC	EDURES	62
3.7 TE	CHNICAL SERVICES DIVISION	63
3.7.1	DVD COVER DESIGN	63
3.7.2	VIDEO EDITING TRAINING	63
CHAPTER	4: CONCLUSION	64

1.0 INTRODUCTION

Industrial Training, IMC690 is a compulsory course for Bachelor of Information Science (Hons.) Library Management students. To complete this degree, students must undergo a practical internship to gain hands-on experience and apply the knowledge they have learned in class to real-world tasks. This course aims to help students develop essential workplace skills and prepare them for their future careers in the field of library and information management.

For my industrial training, I chose *Perbadanan Perpustakaan Awam Melaka* (PERPUSTAM) as the place to complete my internship. My training period lasted from 5th August 2024 to 17th January 2025. PERPUSTAM is the main public library in Melaka and provides a wide range of services, including access to reading materials, digital resources, and community programs. During this internship, I rotated between various departments such as Collection Management, User Services, IT and Digital, and Technical Services. This experience allowed me to understand the library's operations, perform tasks like cataloging and assisting users, and participate in organizing events. Choosing PERPUSTAM as my training location provided me with a valuable opportunity to enhance my skills and gain insight into the role of public libraries in serving the community.