

# UNIVERSITI TEKNOLOGI MARA NEGERI SEMBILAN KAMPUS REMBAU INFORMATION SCIENCE STUDIES COLLEGE OF COMPUTING, INFORMATICS AND MATHEMATICS

**DIPLOMA IN INFORMATION MANAGEMENT** 

## **COURSE CODE:**

**INDUSTRIAL TRAINING (IMD310)** 

## INDIVIDUAL ASSIGNMENT:

INDUSTRIAL TRAINING REPORT JKR NEGERI SELANGOR

### PREPARED FOR:

MADAM FARALIZA BINTI SAMSUDIN

#### PREPARED BY:

NUR ILLY SYAMIMI BINTI MOHD RAHIMI (2022842924)

#### **GROUP:**

N5CDIM1105F

## **SUBMISSION DATE:**

27th OCTOBER 2024

## **ABSTRACT**

This report presents a comprehensive overview of my *industrial training* experience at JKR Selangor, spanning eight weeks. The internship provided an invaluable opportunity to engage in various *administrative and operational tasks* within the organization, enhancing my understanding of its functions and processes. Key activities included updating and managing files, preparing official documents, and assisting in *internal audits*. Throughout this experience, I developed essential skills in organizational communication, time management, and the use of digital tools like Canva and Excel.

The training not only expanded my technical skills but also taught me the importance of *teamwork* and a well-organized work environment. I faced challenges that required me to adapt and solve problems, which contributed to my personal and professional growth. I recommend that future interns at JKR Selangor have structured training programs, mentorship opportunities, and better chances to work across different departments. In conclusion, my time at JKR Selangor was a valuable experience that strengthened my interest in this field and provided me with practical skills for my future career.

Keywords: Industrial Training, Administrative Tasks, Internal Audits, Teamwork

# **TABLE OF CONTENT**

STUDENT PLEDGE OF ACADEMIC INTEGRITY	. i
CHAPTER 1: INTRODUCTION	1
CHAPTER 2: ORGANIZATIONAL INFORMATION	2
.0 OVERVIEW OF THE ORGANIZATION WHERE THE INDUSTRIAL TRAINING TOOK PLACE	2
.0 ORGANIZATIONAL STRUCTURE	2
0.0 DEPARTMENTAL STRUCTURE AND FUNCTION RELATED TO INFORMATION MANAGEMENT	5
.0 EXPLANATION OF THE STUDENT'S ASSIGNED DEPARTMENT OR UNIT WITHIN THE DRGANIZATION	5
CHAPTER 3: INDUSTRIAL TRAINING ACTIVITIES	6
CHAPTER 4: LEARNING OUTCOMES AND ACHIEVEMENTS 3	39
CHAPTER 5: RECOMMENDATIONS AND CONCLUSIONS4	1
REFERENCES4	2
APPENDICES4	12

# **LIST OF TABLES AND FIGURES**

Figure 1: Jabatan Kerja Raya Negeri Selangor	2
Figure 2: Organization Structure CPAB	4
Figure 3: Department of CPAB	4
Figure 4: J Form	6
Figure 5: A small envelope to insert the document to request a signature	6
Figure 6: Drafting an official letter pertaining to the auditor's briefing for 2024	7
Figure 7: Writing the minutes	8
Figure 8: Copies of the Internal Auditor's briefing letter	8
Figure 9: Slide presentations for the Appreciation Ceremony	9
Figure 10: Landscape posters for a corporate briefing and interaction session	9
Figure 11: Retrieve a laptop from the ICT unit	9
Figure 12: Managing the registration of participants	9
Figure 13: Managing the speaker's slides during meetings and presentations	10
Figure 14: Being a photographer during the meeting	. 10
Figure 15: Training reporting card template	11
Figure 16: G&J Form file	11
Figure 17: Request a signature	11
Figure 18: Goodie Bags	12
Figure 19: Update minutes in Audit File	12
Figure 20: Drafting a confirmation letter to attend the audit briefing	13
Figure 21: Request the signature of the electrical supervisor	13
Figure 22: Audit file	13
Figure 23: Update Minutes	. 14
Figure 24: Creating memos	. 14
Figure 25: Request a signature	. 14
Figure 26: Borrowing a camera from the ICT unit	. 15

Figure 27: Updated the minutes	15
Figure 28: Creating an EKSA certificate	16
Figure 29: Items needed for the meeting	16
Figure 30: Transporting a laptop to the Cempaka room	17
Figure 31: Creating a new organization chart for the CPAB division in Excel	17
Figure 32: Organize Files	18
Figure 33: Organize Files: Pick up a laptop and camera from the ICT unit	18
Figure 34: Calculating the total number of state and federal projects	19
Figure 35: Updating the minutes	19
Figure 36: Request a signature	20
Figure 37: Update Minutes	20
Figure 38: Complaint form	21
Figure 39: Borrowing Camera and Tripod	21
Figure 40: Updated the minutes in the personal files	22
Figure 41: Exit Card	23
Figure 42: Copies of the notification letter for the appointment of the Integrated Manage System Coordinator (SPB)	
Figure 43: Envelopes for the distribution of the JKR bulletin	24
Figure 44: Affixing stickers to each envelope	24
Figure 45: Updating Minutes	25
Figure 46: Drafting Letters	25
Figure 47: Make corrections after being reviewed	26
Figure 48: Meet the Selangor Menteri Besar	27
Figure 49: Following the director and deputy director	27
Figure 50: Meet director of the Selangor State Government Secretary's Office	27
Figure 51: Preparing a memo for the reservation of the meeting room	28
Figure 52: Updating Minutes	28
Figure 53: Stamp certificate	28