

INFORMATION SCIENCE STUDIES COLLEGE OF COMPUTING, INFORMATICS AND MATHEMATICS UNIVERSITI TEKNOLOGI MARA (UITM) NEGERI SEMBILAN BRANCH REMBAU CAMPUS

DIPLOMA IN INFORMATION MANAGEMENT (CDIM110)

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PLACE OF TRAINING:

CREATIVE MEDIA & TECHNOLOGY HUB (CMTHub)

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ABSTRACT

This report describes the experiences and lessons learned during an eight-week industry training program at the Creative Media and Technology Hub (CMTHub), Universiti Teknologi MARA, Shah Alam. The curriculum attempted to connect theoretical knowledge to practical applications, with a focus on digital media production, event management, and multimedia content development. The primary responsibilities included generating promotional materials, photographing events, conducting interviews, and using DSLR cameras. The internship helped me improve my technical skills, leadership, cooperation, and problem-solving talents while also encouraging creativity and adaptation in a fast-paced workplace.

The report emphasizes the importance of industry training in providing students with real-world skills and insights, outlines CMTHub's organizational structure and functions, and describes training programs. It finishes with thoughts on personal development, learning results, and suggestions for strengthening CMTHub's operations and internship program. The experience gave the intern excellent professional experience and equipped her for future opportunities in multimedia creation and information management.

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CHAPTER 1: INTRODUCTION

Background of the industrial training program

Industrial training forms part of such academic requirements, especially for students pursuing

a Diploma in Information Management. This allows the student to make the necessary

transition from theoretical to practical aspects of learning within a professional setup. Such

training ideally aims at exposure to the real world through scenarios and tasks that are given

to the students to develop an understanding of organizational processes, along with the

acquisition of relevant skills for eventual employment. Apart from that, it also deals with

managing information systems, digital content creation, databases manipulation, and

communication flow within an organizational setup for the students of Information

Management.

This report is submitted for partial fulfillment of the requirements of my course. My

Industrial Training was carried out at Creative Media and Technology Hub, Universiti

Teknologi MARA, Shah Alam. It is a hub that enhances the development of creative media

and innovates technologies. During my tenure of eight weeks, I got to be a part of different

activities and tasks such as event organization, digital media production, podcast recording,

and teamwork.

Purpose and objectives of the report

This report serves several purposes:

• To reflect on the skills, information, and experiences acquired during the eight-week

internship.

• To document and analyze the work, initiatives, and responsibilities that I completed

throughout my industrial training.

Provide constructive comments and suggestions for improving CMTHub's industrial

training curriculum and organizational processes.

• To examine the obstacles encountered, how they were successfully overcome, and

how these events influenced my professional and personal growth.

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