



اَوَّلُ رِسَالَةٍ تَكُونُ لِي فَاذَا
UNIVERSITI
TEKNOLOGI
MARA

INFORMATION SCIENCE STUDIES
COLLEGE OF COMPUTING, INFORMATICS AND MATHEMATICS
UNIVERSITI TEKNOLOGI MARA

Diploma in Information Management
(CDIM110)

Industrial Training
(IMD310)

INDUSTRIAL TRAINING REPORT

Prepared by:

Nurul Asyiqin Binti Azman

2022664924

Prepared for:

Faddliza Mohd Zaki

15 November 2024

ABSTRACT

This report details my industrial training experience at the Federal Land Development Authority (FELDA), which took place from July 22nd to September 13th, lasting a duration of 8 weeks. As a student pursuing a diploma in Information Management, the training was part of the IMD310 course requirement for the CDIM110 program. The training was conducted at Menara FELDA, the organization's headquarters in Kuala Lumpur. The purpose of this industrial training was to gain practical experience in the field of information management and to meet the academic requirements of the course. During my time at FELDA, I was assigned to the Human Resource Department (JPML), specifically under the Digital and Information Management Division. My tasks involved handling various aspects of information management, including data analysis, system updates, document handling, and maintaining the accuracy and confidentiality of employee records. I was also given the opportunity to learn how to work with HR systems such as HRMIS, SAP, and other tools used to update and manage employee information. With the guidance of my industry supervisor, I was able to develop both technical and soft skills, such as teamwork, communication, and problem-solving, which enhanced my understanding of real-world practices in information management.

Keywords: Industrial training, FELDA, Human Resources, Information Management

(198 words)

TABLE OF CONTENT

	Pages
Abstract	i
Acknowledgement	ii
Table of Contents	iii
List of Figures	iv-v
List of Abbreviations	vi
CHAPTER 1: INTRODUCTION	1
1.1 Background of Industrial Training Program	2
1.2 Purpose and objectives of the report	2
1.3 Significance of Industrial Training for Information Management Students	3
CHAPTER 2: ORGANIZATIONAL INFORMATION	4
2.1 Overview of the Organization	5-6
2.2 Organizational Structure	6
2.3 Departmental Structure	7
2.4 Assigned Department	7-8
CHAPTER 3: INDUSTRIAL TRAINING ACTIVITIES	9
3.1 Tasks and Activities undertaken during the Industrial Training	9-21
3.1.1 Task Force	10-14
3.1.2 Meetings	15-16
3.1.3 Independence Week Celebration	16-17
3.1.4 Assistance in Retirement Transition Program	18
3.1.5 HRMIS Data Integrity	19
3.1.6 Supervisor Visit	20
3.1.7 Emcee for a retirement celebration	20-21
3.1.8 Celebrations	21
3.2 Skills developed and applied during Industrial Training	22
CHAPTER 4: LEARNING OUTCOMES AND ACHIEVEMENTS	23
4.1 Skills Enhancement	24
4.2 Challenges Overcome	24
4.3 Successful Projects	25
CHAPTER 5: RECOMMENDATIONS AND CONCLUSION	26
5.1 Recommendations	27
5.2 Conclusion	28
References	29
Appendices	30-39

LIST OF FIGURES

Figure no.	Pages
1 FELDA Logo	5
2 FELDA Organizational Structure	6
3 The Human Resource Department (JPMI) Departmental Structure	7
4 Studying the Government Service Circular No. 15 (2008)	11
5 Shelves storing employee files	12
6 Example of Government Service Book	12
7 Example of Salary Movement Form	13
8 Work submitted to be checked by Miss Uswa	14
9 First introductory meeting for Task Force SSPA	15
10 Meeting discussing Independence Day decoration for JPMI	15
11 Poster of Merdeka Sales Carnival	16
12 Finished Independence Day decoration for JPMI	17
13 Welcoming sign for Kursus Pra Peralihan Kerjaya Petugas FELDA 2024/2025	18
14 Spreadsheet of compiled data from HRMIS and SAP	19
15 Picture of both academic and industry supervisor	20
16 Emceeing for Mrs. Zaleha's retirement celebration	20
17 Pre-farewell lunch with Operation Unit officers and other interns	21
18 FELDA Headquarters	30
19 Functions of Digital and Information Management Division	30
20 Task communication within the Task Force team	31
21 Slides 1-18 from Task Force SSPA guides	32-33
22 Screenshot of the Shared Folder	34
23 Details needed for Government Service Book from Government Service Circular, No. 15 Year 2008	34
24 Example of Salary Movement spreadsheet	35
25 Compilation of supervisor's feedback regarding Task Force SSPA	35
26 Result of a brainstorming session for Independence Day decoration	36
27 Photos compilation from Merdeka Sales Carnival	36
28 Creating a quill art piece of Malaysia Madani logo for Independence Day decoration	37
29 Compilation of images assisting the retirement transition program in Hotel Kinrara, Puchong	37
30 Example of Staff List and HRMIS system interface	38

31	Mrs. Zaleha's retirement celebration	39
32	Farewell celebration lunch with Operation Unit and last day of internship	39
33	Attendance Record	40