



اوتنورسيتي تكنولوجي مارا

UNIVERSITI TEKNOLOGI MARA

FACULTY OF INFORMATION MANAGEMENT

=====

**BACHELOR OF INFORMATION SCIENCE (HONS.) INFORMATION
SYSTEM MANAGEMENT (IM245)**

=====

**IMS 552:
INFORMATION SYSTEMS MANAGEMENT**

**GROUP ASSIGNMENT:
LAND COMPUTERIZED REVENUE COLLECTION SYSTEM (SPHTB)**

PREPARED BY:
AHMAD FATHI BIN GHAZALI (2014954749)
MOHD FAZIL BIN ALI (2014127345)
MOHAMAD AFIQ BIN HAMZAH (2014531695)
MOHAMMAD AFIQ BIN MOHAMED SOPIEE (2014987161)

(D1IM2454B)

PREPARED FOR:
MADAM NURULANNISA BINTI ABDULLAH

DATE OF SUBMISSION:
08 DECEMBER 2015

ACKNOWLEDGEMENT

ASSALAMUALAIKUM W.B.T.

First of all, we would like to thanks to Allah S.W.T for giving us a good health to complete this group assignment on time. We took a few days to do this assignment and we was able to complete this assignment that was given to us successfully within the given time.

We would like to express the deepest appreciation and thanks to our respected and beloved lecturer, Madam Nurul Annisa Binti Abdullah for giving us a lot of guideline in order for us to complete this group assignment. We would also like to thanks for her suggestion on how to find the sources about the assignment that were giving to us successfully.

In doing this assignment, we obtained a lot of information and knowledge that relate to the assignment that we do, when we search for the material that we need in order for me to finish this assignment. However, it would not have been possible without the kind support and help of our entire friend and we would like to extend our sincere thanks to all of them.

TABLE OF CONTENTS

	Pages
<i>Acknowledgement</i>	ii
<i>Table of Contents</i>	iii
1.0 INTRODUCTION OF PROJECT	1
1.1 Organization background	1
1.2 Corporate vision, mission, objective, goal	2
1.3 Organization structure chart	3
1.4 Functional description of department/ divisions/ units	4
1.5 Role and function of departments/ divisions/ units	4
1.6 Data used in the organization	5
1.7 List of information systems	5
1.8 Brief explanation, function and objective of each IS	5
1.9 Types of IS	7
2.0 DETAILS OF SELECTED IS	8
2.1 Information system background	8
2.2 Functional description of IS	8
2.3 IS components	9
2.4 IS activities	9
2.5 Hardware and software configuration	9
2.6 Information system problem	10
3.0 PERFORMANCE OF IS	11
3.1 Strength and weaknesses of IS	11
3.2 Generate and evaluate alternatives	12
3.3 Recommendation and action plan	13
4.0 CONCLUSION	15
REFERENCES	16

1.0 INTRODUCTION OF PROJECT

The organization that we choose to do the research is at the Department of Director General Land and Mines of Kelantan state in Kota Bharu. There are two systems that the Department of General Land and Mines using and that are Computerized Land Registration System (SPTB) and the other one is the Land Computerized Revenue Collection System, also known as SPHTB. But, we only choose one system and that is the Land Computerized Revenue Collection System (SPHTB). The SPHTB system is a system under the land data bank systems that aim to create an efficient management of land revenue that is efficiency, easy and effective. These systems that belong to the Department of Director General Land and Mines of Kelantan state were developed by using ORACLE. All the ten land offices and district uses the SPHTB system which the server collection being place at every room of land offices and district server.

1.1 Organization background

In the early years of its establishment, the department which was established in 1979, was known as the Special Mobile Unit (Unit Khas Bergerak). The unit was responsible for land acquisition and management for the Federal government. The Small Estate Unit on the other hand which was established on 01 Marc 1974 operated at the Land Office and the District Office in several districts in the state of Kelantan, namely in the district of Machang, Pasir Mas and Pasir Puteh. On 1st. March 1997, based on the concept of a “One Roof Administration” the Kelantan Department of Land and Mines (Federal) was officially established upon the directives from the top management of the Department.

The establishment of the Kelantan Department of Director General of Lands and Mines (JKPTG) (Federal) is the result of the merging of the Special Mobile Unit (the Acquisition Unit and the Federal Land Unit), the Small Estate Unit, the Enforcement and Tenancy Unit, and the Paddy Cultivation Act Unit. In line with the aspiration to create a department, a Director was then appointed to lead the department. In addition, to ensure the smooth running of the department, the Administration and Finance Unit was also established.

1.2 Corporate vision, mission, objective, goal

1.2.1 Vision

Toward leading management and land administration first class.

1.2.2 Mission

Providing services for professional and integrity in the management and administration of land in line with the National Development Policy through:

1. Increasing human capital.
2. Use latest technology and financial resources optimally.
3. Strengthening research and development activities.
4. Management, dissemination and sharing database with effective.
5. Cooperation with all sectors at the international level.

1.2.3 Objective

1. To strengthening human capital through continues learning culture.
2. To become the catalyst and an innovative leader in the reform of land management.
3. To creating partnerships between agencies.