



UNIVERSITI TEKNOLOGI MARA

PCT306: INTERPERSONAL COMMUNICATION

Course Name (English)	INTERPERSONAL COMMUNICATION APPROVED		
Course Code	PCT306		
MQF Credit	2		
Course Description	Interpersonal communication is a class which is designed to provide theoretical understanding and practical skills for examining and altering multicultural interpersonal communication. The course will develop theoretical perspectives that consider interpersonal communication as occurring within a system of continuous communication. Elements of verbal and nonverbal communication are explored, discussed and practiced. The students learn to know theory, understand, try, respond, and change their own interpersonal communication and acquire knowledge to improve their relationships and their lives. With all the knowledge of interpersonal communication, students will apply to activities related to the basic of entrepreneurship.		
Transferable Skills	Identify sensitive issues in a multicultural society in completing the task. Demonstrate written and verbal communication. Demonstrate entrepreneurial skill and interest when performing business related activities.		
Teaching Methodologies	Lectures, Blended Learning, Practical Classes, Tutorial, Language Games, Listening Activity, Simulation Activity, Discussion, Presentation, Debates, Small Group Sessions , Role Play		
CLO	CLO1 Identify sensitive issues in a multicultural society in completing the task. CLO2 Demonstrate written and verbal communication. CLO3 Demonstrate entrepreneurial skill and interest when performing business related activities.		
Pre-Requisite Courses	No course recommendations		
Reading List	<table border="1"><tr><td>Reference Book Resources</td><td><ul style="list-style-type: none">• Baden Eunson 2012, <i>Communicating in the 21st Century</i>, John Wiley & Sons Australia• Johann C. De Wet 2009, <i>Art of Persuasive Communication: A Process</i>, Juta• Richard West, Lynn H. Turner 2009, <i>Understanding Interpersonal Communication</i>, Lyn Uhl• Sandra D. Collins 2009, <i>Interpersonal Communication; Listening and Responding</i>, South Western, Cengage Learning• Steven A. Beebe, Susan J. Beebe, Mark V. Redmond 2008, <i>Interpersonal Communication: Relating to Others</i>, Pearson International Edition Boston</td></tr></table>	Reference Book Resources	<ul style="list-style-type: none">• Baden Eunson 2012, <i>Communicating in the 21st Century</i>, John Wiley & Sons Australia• Johann C. De Wet 2009, <i>Art of Persuasive Communication: A Process</i>, Juta• Richard West, Lynn H. Turner 2009, <i>Understanding Interpersonal Communication</i>, Lyn Uhl• Sandra D. Collins 2009, <i>Interpersonal Communication; Listening and Responding</i>, South Western, Cengage Learning• Steven A. Beebe, Susan J. Beebe, Mark V. Redmond 2008, <i>Interpersonal Communication: Relating to Others</i>, Pearson International Edition Boston
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Article/Paper List	This Course does not have any article/paper resources		
Other References	This Course does not have any other resources		