

UNIVERSITI TEKNOLOGI MARA

CUCI KARPET HOME DELIVERY SYSTEM

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**Thesis submitted in fulfillment of the requirements for Bachelor of
Science (Hons) Networking and Data Communication Faculty of Computer
and Mathematical Science**

July 2016

ACKNOWLEDGEMENT

In the name of Allah the Most Gracious, Most Merciful. All praise be to Allah for giving me the endurance, patience and strength during this long, arduous journey. Only with Allah's blessings, love and help that this project has been possible.

Firstly, my deepest and sincere gratitude are extended to my supervisor, Pn Siti Arpah Bt Ahmad for her advice, insightful guidance and encouragement that she devoted in helping me to accomplish this project.

Special appreciation also goes to my beloved parents, Mr. Hj Ishak Bin Hj Ahmad and who have encouraged me in my academic pursuit throughout my life journey and for their continuous love and prayers, and friends for their support, help, patience, encouragement and endless love. Other than that, I would like to give my gratitude to my dearest classmates Mohd Norafiq, and Zamy Ezuan for their help, support and patience throughout the whole period of doing this project. Without them, this project might not have been possible for me to complete it by myself. Thank you and may God bless all of you.

ABSTRACT

In business industries, order, service and standard operation client system is widely involved in their daily activities. The name and address is needed to be updated frequently to make the management team to deal with easy. Cuci Karpet Home Delivery System is one of the web based system and that is specially developed for ABS Cuci Karpet. All related information has been gathered from the client. Currently, only sales activity is done using a computerized system and the rest activities are done manually. Some problems have occurred such as data is kept in paper based like receipt which make it exposed to risk of getting lost, wet and dirty. It also may lead to human errors in calculating and lateness of the rest of the activities. Therefore, the computerized system that will develop is for solving the problems occur or might occur and increase the productivity in the services.

TABLE OF CONTENTS

CONTENTS	PAGE
SUPERVISOR'S APPROVAL	ii.
DECLARATION	iii.
ACKNOWLEDGEMENT	iv.
ABSTRACT	v.
TABLE OF CONTENTS	iv. – vii.
LIST OF FIGURES	ix. – x.
LIST OF TABLES	xi.
LIST OF ABBREVIATIONS	xii.
 CHAPTER ONE : INTRODUCTION	
1.1 Project Background	1
1.2 Problem Statement	1
1.3 Project Aim and Objectives	2
1.4 Project Scope	2
1.5 Project Significance	3
1.6 Summary	3
 CHAPTER TWO : LITERATURE REVIEW	
2.1 Introduction	4
2.1.1 Carpet Cleaning	6
2.1.2 History of Floor & Carpet Cleaning	8 - 10
2.1.3 Carpet Cleaning Industry	11 – 12
 CHAPTER THREE : METHODOLOGY	
3.1 Introduction	13
3.1.1 1 st Objective	13

CHAPTER 1

INTRODUCTION

This first chapter will describe about the whole project briefly. It is important for the reader to understand the project. This chapter will describe the background of project, problem statement, objectives, scope and significances of the project.

1.1 Project Background

Dry carpet project has gone viral after the issue of cleanliness, particularly in terms of residential house floor including carpet and sofa were difficult to be washed and cleaned, especially the residents of homes that require dry fast, fast and clean (WORKWAVES, 2010). Currently, less suitable residence for cleaning equipment and home appliances due to their narrow and limited space includes a large room that is needed for the cleaning of large and many.

Society is now limited to expedite cleaning their equipment and sometimes are not able to dry quickly and cause odor problems. It is also among the main causes of equipment and appliances in the home were not washed and cleaned after use with soap and water as the effects of a very foul smell produced if each dry made should not be dried. As a result, many products and washing equipment exhibition also introduced in shops, supermarkets and advertisements on television but unfortunately ability occupants of residential homes and small scale income earners can not afford to buy these equipment. The company Carpet Home Delivery Services introduced a reservation method for residential dwellers, especially housewives to take, wash, and resend the carpets they include wrap and shipped with a fragrant scent.

1.2 Problem Statement

The problem that often happens to all households, especially in this country is because of a narrow angle to make the area home to wash and dry carpets dry (HomeAdvisor, 2016). This