Universiti Teknologi Mara

Grocery Sales and Price Comparison Notification Using Push Technology

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Thesis submitted in fulfillment of the requirements for Bachelor of Science (Hons) Networking and Data
Communication
Faculty of Computer and Mathematical Sciences

ACKNOWLEGEMENT

In The Name of ALLAH, Most Gracious, Most Merciful and big Gratitude to Prophet,

Muhammad SAW...

First and foremost, I would like to thank a lot to Allah S.W.T because without His permission I would not have the opportunity to complete my final year project in order to complete my course, Bachelor (Hons) in Data Communication and Networking. My special thanks go to my supervisor, Mrs. Nurshahrily Idura Bt Hj Ramli that has given me a lot of outlines, guidance and commitments in order to make sure I do well in my final year project. Furthermore, I also would like to thank Mr. Mohd Faisal Ibrahim for his guidance, ideas, efforts and commitments to help me in making my project successful. Special appreciation also goes to Mr. Mohd Yusof Bin Darus, Mr. Kamarul Ariffin Bin Abdul Basit and Mrs. Siti Arpah that has given a lot of guidance and knowledge. I would like to take this opportunity to record my appreciation for the encouragement and motivation given by my beloved parents for me to go through all the difficulty. Special thanks to my friends with their understanding towards my situation and helping me in the area that I'm not really good at in order to complete this course. Last but not least, I would like to thank to the people that had given a lot of cooperation and contribution during the completion of this proposal

ABSTRACT

In today's business environment, m-commerce has been accepted as a common trend as well as a part of business's routine activity. In line with the arising of smart phones that has been widely accepted in today's society in providing m-marketing services. The m-marketing can reach the customers by using two types of methods which are pull and push technology. Even though m-marketing is widely accepted, customers may find it difficult to obtain information about grocery sales and to compare prices between hypermarkets price comparison. Especially for customers who do not really have enough time to go to search for any of information. Usually, customers would go to several hypermarkets to compare the prices and sometimes missed the sales that hypermarkets have been held. Therefore, Grocery Sales and Price Comparison using Push Technology is proposed. This project will focus only the push technology which offers prospective buyers a convenient and time-saving method.

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CHAPTER 1

INTRODUCTION

1.1 Introduction

In today's business environment, m-commerce abbreviated from mobile commerce has been accepted as a common trend as well as a part of business' routine activity. M-commerce has been introduced in most countries without exception to Malaysia whereby m-commerce activities are in demanding. According Hooi et al, 2010 stated that, increasing numbers of Malaysians begin to adapt, trust and feel convenient to involve in e-commerce especially in terms of online shopping and e-banking. On the other hand, m-marketing or mobile marketing which is using the Internet-enabled on mobile devices as a branding, marketing and sales medium is also is blooming method of marketing. Bakeir et al, 2008 said that m-marketing is a way to get your product/service/brand to the whole world in a glimpse through the effective use of this huge architecture named the World Wide Web (WWW). Besides that, Ashraf et al, 2010; Meng, 2009 also has stated that m-marketing has been viewed as an essential part of m-commerce.

With the arising of smart phones and tablet PCs usage, these mobile devices that has been widely accepted in today's society in providing m-marketing services for mobile users hence widens business opportunities vigorously. Tablet PCs such as Apple iPad and Google Android-based tablets boost the use of personal task management applications in our daily life. Plus, it is familiar with the function of notification for users with some particular information and because of that, it motivates us to apply this technology to hypermarket's grocery sales and price comparison notification.