

UNIVERSITI TEKNOLOGI MARA

**NEAR FIELD COMMUNICATION FOR
PHARMACY MEDICATION INFORMATION**

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Dissertation submitted in partial fulfilment
of the requirements for the degree of
Master of Science (Computer Networking)

Faculty of Computer and Mathematical Sciences

December 2014

ABSTRACT

Near Field Communication (NFC) is based on technology from Radio-Frequency Identification (RFID). NFC uses shorter range communication between 3 cm to 10 cm and also uses lower radio frequency at 13.56 MHz. Since 2010 when NFC was integrated into mobile phones, the use of NFC technology has become widespread. This paper presents experimentally the use of NFC for pharmaceutical outlets to assist customers starting at the entrance of the premises until getting consultation from the pharmacist. NFC helps the customer navigate around the premises based on a map that has been pushed to the customer's NFC mobile device. Every single cabinet in the premises is also tagged with NFC to share information regarding the items available. Consultation with the pharmacist becomes easier when all necessary information relating to medicine can be shared between the pharmacist and customer using their NFC mobile device. All of this approach will reduce the time for customers to find their needs and they can also get proper information and consultation from the pharmacist. Proper medication labelling can also reduce medication errors that can affect patient health. The results of the study also suggested that a larger memory size for NFC tags is needed for future research to share more medication information with patients. It is hoped that the study can contribute to the improvement of accessing information in pharmacies and also enhance the sharing process of medication information between patients and pharmacists.

ACKNOWLEDGEMENTS

In the name of Allah, the Most Gracious and the Most Merciful

Alhamdulillah all praises to Allah S.W.T the almighty for His forgiveness and protection upon completing this dissertation.

First and foremost of all I am warmly expressing my deep appreciations to my supervisor Dr. Kamaruddin bin Mamat for his supervision and support from the early stage until the completion of this research. I also would like to sincerely thank all the lectures that taught and guide me with great knowledge and experience from the beginning of my journey as a master student. I would also like to thank dissertation coordinator Dr. Nor Shahniza Kamal Bashah in providing and assisting knowledge in writing aspect of this dissertation report.

Secondly I would like to express my sincere thanks both to my parents and parents' in-law including my wife for their prayers, love, motivation and support.

Last but not least my fellow friends in indirectly helps giving ideas and solutions in completion of this research.

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CHAPTER 1

INTRODUCTION

Chapter 1 Introduction explain and defined objectives, research question, problem statement and scope as the framework and fundamentals of the research as a reference and guideline for the experiments to make sure it within the scope of research.

1.1 BACKGROUND OF PROJECT

Near Field Communication (NFC) is a set of standards for smart phones and similar devices to establish radio communication with each other by touching them together or bringing them into proximity, usually no more than 10 cm. Present and anticipated applications include contactless transactions, data exchange, and simplified setup of more complex communications such as Wi-Fi. Communication is also possible between a NFC device and an unpowered NFC chip, called a "tag".

NFC is an amendment to the existing contactless smart card systems, but still compatible to them. It is presented in ISO 18092 (NFCIP-1), supporting cards compliant to ISO 14443. NFC allows wireless transactions over a distance of up to 10 centimetres. This is part of the *Touch and Go* philosophy giving the user a new dimension of usability. Hence, NFC-enabled handsets allow the consumer to interactively participate in the Internet of Things in a way like never before.

Consumers can use their handsets to retrieve further information by touching tags integrated within posters, products, or shelves. Alternatively, the handset itself can be used as a transponder, and therefore provides additional functionality in terms of applications and identification. This vision requires interoperability on different layers and a common agreement of industry players integrating technology and applications(Markantonakis & Mayes, 2013).

This paper proposes an interactive environment to consumer when entering the pharmaceutical premise. Interactivity in this situation is consumer can get all