



**Universiti Teknologi MARA Sarawak**  
**Faculty of Administrative Science and Policy Studies**

**THE USE OF INFORMATION COMMUNICATION  
TECHNOLOGY (ICT) AND INTERNET IN MALAYSIAN  
POLITICS: A STUDY IN KUCHING, SARAWAK**

<b>LEMA ANAK LUBANG</b>	<b>2007275002</b>
<b>ROSLIND JOO</b>	<b>2007275008</b>

**DECEMBER 2008 – APRIL 2009**

## **Acknowledgement**

First and foremost we would like to thank God The Most Exalted for his excellence bestowed upon His creation and for His mercy, which exist in abundance upon humanity that has been given the courage and strength to complete this project within a short length of time.

We would like to extend our utmost gratitude to our advisor for this project paper Dr. Prabha Ramakrishnan for his constructive comments, expertise, understanding and continuous guidance in carrying out and completing this project paper.

We would like also to take this opportunity to express our sincere thanks and appreciation to all those people who have contributed invaluable commitment and support in completing this project paper especially to our lecturers, colleagues and all friends.

As for our parent, we would like to extend heartiest gratefulness for their love, encouragement, understanding and for their concern and moral support throughout this project paper.

## **Abstract**

Malaysia has been affected by the emergence of Information Communication Technology (ICT) and internet for the better or worse. In politic the use of Internet somewhat has had a tremendous impact upon political scenario. Besides the internet, other communication technologies like the mobile phone and mass media also played a crucial role. The Internet allows free flow of information and enable the people to access the information without cost. Therefore, most people make use of ICT and internet to spread the news or read the issue especially on political issues. The objectives of the study are to determine the influences of online media in Malaysian politics; to investigate the extent of online accessibility for Malaysian citizens; to determine effect of E-messages in Malaysian politics. The questionnaire method is use to collect the data. The sample size for the purpose of this study is 200 (for selected public sector, private sector and NGO's). The study shows the influence of online media in Malaysian politics is moderate but online media seem likely to have an impact on politics scenario. Online media somewhat can influence Malaysian politics in the future. This is because the degree of online accessibility nowadays becomes high. The younger generation especially has more access to online media and makes use of the Internet as news source for politics. This research also emphasizes on how Malaysian politics affected by mass media and how does the use of ict and internet brings changes in politics.

## Table of contents

<b><u>Chapter 1: Introduction</u></b>	<b>Page No</b>
1.1 Introduction.....	1-3
1.2 Problem Statement.....	4-5
1.3 Research Objectives.....	6
1.4 Scope of Study.....	7
1.5 Significance of the Study.....	8-10
1.6 Definition of Terms/Concepts.....	11-14
<b><u>Chapter 2: Literature Review &amp; Conceptual Framework</u></b>	
2.1 Literature Review	
2.1.1 Introduction.....	15
2.1.2 Internet in Malaysia.....	15-16
2.1.3 ICT.....	16-17
2.1.4 Malaysian Politics.....	17-18
2.1.5 Malaysia and its Blogolution.....	18-19
2.1.6 Malaysian News Portals .....	19
2.1.7 Internet Steers New Way in Malaysian Election.....	19-20
2.1.8 Internet Paths Way to Information.....	20-21
2.2 Conceptual Framework.....	22
2.2.1 Dependent Variables.....	23
2.2.2 Independent Variables.....	23-24
2.2.2.1 Online Media	
2.2.2.2 Online Accessibility	
2.2.2.3 Electronic Messages	
2.3 Hypothesis.....	25
<b><u>Chapter 3: Research Method</u></b>	
3.1 Research design.....	26
3.2 Unit of analysis.....	26
3.3 Sample size.....	26
3.4 Sampling technique.....	26-27
3.5 Measurement/Instrumentation.....	28
3.6 Data collection.....	29
3.7 Data analysis.....	30

## **CHAPTER 1**

### **INTRODUCTION**

#### **1.1 Introduction**

Information Communication Technology (ICT) and Internet are very much present in many spheres of life today including politics. In this modernization era, with ICT and the entry of the Internet in the lives of millions of people, the world has seen many changes. Phenomena such as the creation of blogs, calls for mobilization made over the Internet, E-messages and also online media are among the ICT and Internet impact and influences. (Medina, 2008)

Besides that, the development of ICT and Internet can increase the availability of information and automatically leads to greater political participation. The Internet, associated to the suite of new electronic technologies such as CD ROMs, video tapes, digital cameras, e-mail and in combination with modern telephonic capabilities, has enabled the external world to be brought in to the middle of the Malaysian political arena on the press of a button. The access of the external world to the centre of Malaysian political space and the access to global views on the Malaysian political have created a new electronic space for political interaction. (Freire,1972)